ISSN-0257-8603

Quarterly

# Insurance

April, May, June 2012

#### Inside:

- **★** Health Insurance Company's Risks
- **★** Leakage
- **★** The Destruction Cycle
- **★** Insurance and Claims
- **★** Insurance Fraud
- **★ Legal Section**

# IMPORTANT STATISTICS

Insurance and Takaful Companies of Pakistan 2015

(Rs. In Million)	General In	surance	Life Insurance		
(IV9. III MIIIIOII)	2011	2010	2011	2010	
Paid up Capital	12,048.672	10,468.417	2,477.576	2,477.576	
Gross Premium	43,154.990	39,062.153	21,585.100	16,321.857	
Net Premium	24,233.079	22,076.332	20,438.157	15,362.112	
Profit Before Tax	3,446.600	3,339.871	1,640.367	906.952	
Profit After Tax	2,939.598	2,790.474	1,060.623	599.893	
Total Assets	107,810.553	107,965.899	50,906.429	38,253.873	
Claim Expense	20,893.607	27,143,884	5,802.782	4,908.382	

	(Rs. In Million)	Takaful (	General)	Takaful	(Family)
	(IX3. III WIIIIOII)	2011	2010	2011	2010
	Paid up Capital	1,007.800	1,007.800	1,460.629	1,358.853
7	Gross Premium	1,138.001	985.255	2,191.640	1,246.796
	Net Premium	517.845	474.006	743.051	480.896
	Profit Before Tax	62,399	(19.393)	(119.905)	(211.041)
	Profit After Tax	55.359	(5.066)	(99.771)	(137.588)
T	Total Assets	1,613.561	1,445.935	2,945.643	1,895.534
	Claim Expense	607.033	530.133	283.340	178.549





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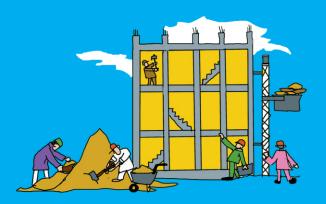
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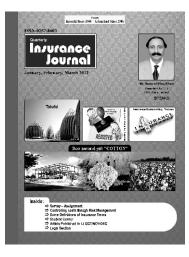
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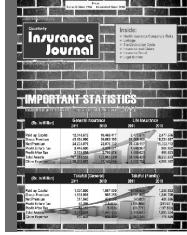
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#### **CONTENTS**

Insurance Sector on Karachi Stock Exchange 05
Important statistics 2011 07
Health insurance Company's Risks 21
Leakage
The Destruction Cycle27
Insurance and Claims29
Insurance fraud
Legal Section35

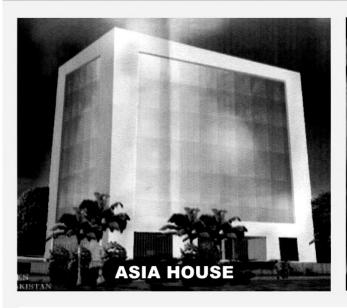


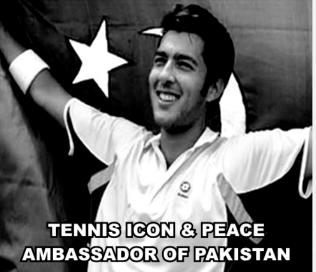


January, February, March 2012

April, May, June 2012

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#### **INSURANCE SECTOR ON** KARACHI STOCK EXCHANGE (Quarter: January, February, March, 2012)

•	uarter: Ja					A n.n. a.u.u. a.u.u 4
	Paid up Capital (Rs. In Million)	Face Value Rs.	Highest Rate Rs.	Lowest Rate Rs.	Turnover of Shares	Announcement During the Quarter
Adamjee Ins. Co. ltd.	1,237	10.00	62.90	59.35	2,038,499	
American Life Ins. Co. Ltd.	500	10.00	17.20	17.20	11	
Asia Ins. Co. Ltd	300	10.00	-	-	-	
Askari General Ins. Co. Ltd.	324	10.00	9.27	9.25	52,000	Bonus Issue = 5%
Atlas Ins.	532	10.00	30.30	29.75	5,400	Bonus Issue = 20%, Dividend = 40%
Beema Pakistan Co. Ltd.	417	10.00	-	-	-	
Business & Industrial Ins co.	86	10.00	-	-	-	
Century Ins. Co. Ltd.	457	10.00	10.10	10.10	100	Dividend = 10%
Crescent Star Ins. Co. Ltd	121	10.00	2.11	2.11	1	
Cyan insurnace co. ltd	391	10.00	73.25	70.94	1,526	Dividend = 25%
Dadabhoy Ins. Co. Ltd	50	10.00	-	-	-	
EFU General Ins. Co.	1,250	10.00	83.00	77.33	18,014	Dividend = 27.50%
East West Ins. Co. Ltd.	302	10.00	-	-	-	
East West Life Assurance Co. Ltd.	500	10.00	6.00	6.00	3,000	
EFU Life Assurance Ltd.	850	10.00	73.00	69.75	5,309	Dividend = 50%
Habib Ins. Co. Ltd.	495	5.00	11.25	11.05	11,094	Bonus Issue = 10%, Dividend = 25%
Hallmark Ins.	5	10.00	-	-	-	
IGI Ins. Ltd	1,115	10.00	64.99	64.00	4,301	Dividend = 30%
Ittefaq General Ins. Co. Ltd	10	10.00	-	-	-	
Jubilee Life Ins. Co. Ltd	627	10.00	-	-	-	Dividend = 30%
Jubilee General Ins. Co. Ltd	1,186	10.00	54.75	53.50	285	Bonus Issue = 20%, Dividend = 30%
Pakistan General Ins. Co. Ltd	300	10.00	6.00	6.00	70	Dividend = 5%
Pakistan Guarantee Ins. Co. Ltd	25	10.00	-	-	-	
Pakistan ReIns. Co. Ltd	3,000	10.00	17.49	16.90	949,936	Dividend = 30%
PICIC Ins	350	10.00	4.30	4.30	75	
Platinum Ins. Co. Ltd.	120	10.00	-	-	-	
Premier Ins. Co. Ltd.	303	5.00	7.45	6.96	273	Dividend = 20%
Progressive Ins. Co. Ltd	85	10.00	-	-	-	
Reliance Ins. Co. Ltd	319	10.00	-	-	-	Dividend = 7.50%
Shaheen Ins. Co. Ltd	300	10.00	-	-	-	
Silver Star Ins. Co. Ltd	306	10.00	5.99	4.95	9	
Standard Ins. Co. Ltd	8	10.00	-	-	-	
TPL Direct Ins. Co. Ltd	460	10.00	10.95	10.10	34,634	Dividend = 5%
Union Ins. Co. Ltd	82	10.00	-	-	-	
United Ins. Co. Ltd	571	10.00	7.90	6.50	7,019	
Universal Ins. Co. Ltd	300	10.00	-	-	-	



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the result is

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# INSURANCE COMPANIES OF PAKISTAN

#### **GENERAL INSURANCE**

	(Rs. In Million)			
TOTAL	2011	2010		
Paid up Capital	12,048.672	10,468.417		
Gross Premium	43,154.990	39,062.153		
Net Premium	24,233.079	22,076.332		
Profit Before Tax	3,446.600	3,339.871		
Profit After Tax	2,939.598	2,790.474		
Total Assets	107,810.553	107,965.899		
Claim Expense	20,893.607	27,143.884		

INSURANCE COMPANIES OF PAKIST	AN THE YEAR	R - 2011
ADAMJEE INSURANCE CO. LTD.	(Rs. In	Million)
REGISTERED IN 1960	<b>2011</b> (Res	stated) 2010
Paid up Capital	1,237.045	1,237.045
Gross Premium	11,064.312	11,546.169
Net Premium	7,775.294	7,098.887
Profit Before Tax	77.612	652.892
Profit After Tax	248.450	589.899
Total Assets	24,844.096	28,192.070
Claim Expense	7,171.655	10,598.852
ALFALAH INSURANCE CO. LTD.	(Rs. In	Million)
REGISTERED IN 2006	<b>2011</b> (Res	stated) <b>2010</b>
	11868 2	
Paid up Capital	300.000	250.000
Gross Premium	928.020	662.971
Net Premium	373.269	350.838
Profit Before Tax	75.634	49.507
Profit After Tax	69.238	42.649
Total Assets	1,510.881	1,302.405
Claim Expense	305.967	668.836
	-//	
ALPHA INSURANCE CO. LTD.	(Rs. In	Million)
REGISTERED IN 1950	<b>2011</b> (Res	stated) 2010
Paid up Capital	303.600	303.600
Gross Premium	155.043	139.767
Net Premium	74.277	59.099
Profit Before Tax	4.876	(0.255)
Profit After Tax	17.848	(1.034)
Total Assets	718.557	643.374
	75.316	74.616

ASKARI GENERAL INSURANCE CO. LTD	(Rs.	In Million	n)
REGISTERED IN 1995	2011 (	Restated)	2010
Paid up Capital	308.210		203.775
Gross Premium	1,106.539	1	,350.017
Net Premium	633.283		639.901
Profit Before Tax	78.921		53.347
Profit After Tax	65.434		47.418
Total Assets	1,544.980	1	,453.934
Claim Expense	547.467		616.816
ASIA INSURANCE CO. LTD.	(Rs.	In Million	1)
REGISTERED IN 1980	2011 (	Restated)	2010
REGISTERED IN 1980	11.55 65		100
Paid up Capital	300.000		250.000
Gross Premium	53.021		46.056
Net Premium	33.704		29.451
Profit Before Tax	11.545		9.043
Profit After Tax	9.665		4.461
Fotal Assets	539.269		456.013
Claim Expense	12.074		7.101
ATLAS INSURANCE CO. LTD.	(Rs.	In Million	1)
REGISTERED IN 1934	2011 (	Restated)	2010
Paid up Capital	442.938		369.115
Gross Premium	1,120.290	1	,024.860
Net Premium	591.289		530.269
Profit Before Tax	400.084		327.130
Profit After Tax	301.168		242.658
Total Assets	2,078.085	2	,034.734
	289.352		304.586

CENTURY INSURANCE CO. LTD.	(Rs. In Million)			
REGISTERED IN 1988	<b>2011</b> (Re	stated) 2010		
Paid up Capital	457.244	457.244		
Gross Premium	534.752	449.674		
Net Premium	225.191	219.070		
Profit Before Tax	42.123	121.062		
Profit After Tax	25.110	109.631		
Total Assets	1,461.985	1,330.467		
Claim Expense	182.130	201.235		
· ·				
CYAN INSURANCE CO. LTD.	(Rs. In	Million)		
(formerly Central Insurance Co. Ltd.)	<b>2011</b> (Re	stated) 2010		
REGISTERED IN 1960	2011 (110			
Paid up Capital	390.851	279.179		
Gross Premium	(17.720)	113.521		
Net Premium	(4.503)	10.509		
Profit Before Tax	(159.254)	110.272		
Profit After Tax	(197.508)	108.312		
Total Assets	3,202.647	4,064.279		
Claim Expense	(14.815)	(1.095)		
	. y			
CRESCENT STAR INSURANCE CO. LTD.	(Rs. In	Million)		
REGISTERED IN 1957	<b>2011</b> (Re	stated) 2010		
Paid up Capital	121.000	121.000		
Gross Premium	81.872	109.393		
	60.230	74.157		
Net Premium	2.220	4.605		
	2.770			
Net Premium Profit Before Tax Profit After Tax		3.744		
	1.428 202.378	3.744 214.606		

EAST WEST INSURANCE CO. LTD.	(Rs. In Million)	
REGISTERED IN 1983	<b>2011</b> (Res	tated) 2010
Paid up Capital	301.655	251.379
Gross Premium	673.324	562.501
Net Premium	387.685	331.968
Profit Before Tax	47.871	15.548
Profit After Tax	34.750	8.443
Total Assets	713.955	633.642
Claim Expense	233.491	306.992
EFU GENERAL INSURANCE CO. LTD.	(Rs. In	Million)
REGISTERED IN 1932	<b>2011</b> (Res	tated) 2010
NEGISTERES IIV 1332	118888 2	
Paid up Capital	1,250.000	1,250.000
Gross Premium	12,042.667	10,231.650
Net Premium	6,224.495	5,846.593
Profit Before Tax	841.544	(359.763
Profit After Tax	560.948	(413.321
Total Assets	24,378.038	24,541.669
Claim Expense	4,809.747	8,176.868
HABIB INSURANCE CO. LTD.	(Rs. In	Million)
REGISTERED IN 1942	<b>2011</b> (Res	tated) 2010
Paid up Capital	450.454	400.403
Gross Premium	894.331	777.532
Net Premium	420.310	394.643
Profit Before Tax	149.044	192.188
Profit After Tax	126.296	168.482
Total Assets	1,878.076	1,666.985
Claim Expense	436.243	317.065

INSURANCE COMPANIES OF PARISIA	AN THE TEAN	2011
IGI INSURANCE CO. LTD.	(Rs. In	Million)
REGISTERED IN 1953	<b>2011</b> (Res	tated) 2010
Paid up Capital	1,115.359	718.427
Gross Premium	1,747.015	1,296.765
Net Premium	852.329	720.733
Profit Before Tax	56.632	920.771
Profit After Tax	49.703	836.556
Total Assets	13,581.029	12,960.451
Claim Expense	1,388.264	473.625
NEW HAMPSHIRE INSURANCE CO. LTD.	(Rs. In	Million)
(PAKISTAN BRANCH)		
REGISTERED IN 1953	<b>2011</b> (Res	tated) 2010
	110000	
Paid up Capital	////////	-
Gross Premium	1,338.447	1,100.283
Net Premium	443.395	405.937
Profit Before Tax	108.147	92.783
Profit After Tax	74.221	56.577
Total Assets	2,753.760	2,524.252
Claim Expense	470.519	413.470
The filter of fill fill to the file of the	19. j	
JUBILEE GENERAL INSURANCE CO. LTD.		Million)
REGISTERED IN 1953	<b>2011</b> (Res	tated) 2010
Paid up Capital	988.721	790.977
Gross Premium	5,180.399	4,285.248
	2,764.204	2,451.227
		546.682
Net Premium Profit Before Tax	892.911	
	892.911 797.189	
Profit Before Tax		450.151 7,702.058

HE PAKISTAN GENERAL INSURANCE CO. LTD.	(Rs. In Million)		
REGISTERED IN 1948	<b>2011</b> (Rest	ated) 2010	
Paid up Capital	300.000	250.000	
Gross Premium	423.522	312.207	
Net Premium	142.680	110.546	
Profit Before Tax	33.123	(1.658	
Profit After Tax	52.398	4.826	
Total Assets	705.978	594.186	
Claim Expense	217.510	181.579	
PICIC INSURANCE CO. LTD.	(Rs. In N	/lillion)	
REGISTERED IN 2004	<b>2011</b> (Rest	ated) 2010	
	118883 20	16 100	
Paid up Capital	350.000	350.000	
Gross Premium	694.665	549.629	
Net Premium	224.914	166.770	
Profit Before Tax	8.424	5.090	
Profit After Tax	11.770	5.027	
Total Assets	1,066.732	919.922	
Claim Expense	297.079	195.243	
	. Y		
PREMIER INSURANCE CO. LTD.	(Rs. In N	Million)	
REGISTERED IN 1952	<b>2009</b> (Rest	ated) 2011	
Paid up Capital	202.024	202.024	
Gross Premium	302.821	302.821	
Net Premium	967.866	800.555	
Profit Before Tax	462.416	376.719	
	90.009 71.056	141.746	
	71.050	120.983	
Profit After Tax  Total Assets	3,301.649	3,101.280	

RELIANCE INSURANCE CO. LTD.	(Rs. In M	lillion)
REGISTERED IN 1982	<b>2011</b> (Resta	ted) 2010
Paid up Capital	318.940	252.002
Gross Premium	543.398	529.544
Net Premium	238.706	267.920
Profit Before Tax	82.544	56.684
Profit After Tax	76.044	51.934
Total Assets	1,044.067	903.459
Claim Expense	224.614	233.442
SAUDI PAK INSURANCE CO. LTD.	(Rs. In M	lillion)
REGISTERED IN 2005	<b>2011</b> (Resta	ted) 2010
REGISTERED IN 2003	1131 60 57	6 6
Paid up Capital		
Gross Premium	325.000	325.000
Net Premium	217.874	193.597
	93.468	82.071
Profit Before Tax	25.338	(41.543)
Profit After Tax	24.403	(42.728)
Total Assets	428.873	401.967
Claim Expense	58.676	120.340
CECUDITY CENTER AL INICURANCE COMPANY LIMITER		
SECURITY GENERAL INSURANCE COMPANY LIMITED	(Rs. In M	
REGISTERED IN 1996	<b>2011</b> (Resta	ted) 2010
Paid up Capital	680.625	680.625
Gross Premium	451.433	402.062
Net Premium	155.379	127.007
Profit Before Tax	457.157	410.754
Profit After Tax	389.330	373.657
Total Assets	7,921.179	7,953.216
Claim Expense	144.095	143.929

# IMPORTANT STATISTICS OF DAKISTAN THE VEAR - 2011

SHAHEEN INSURANCE CO. LTD.	(Rs. In Million)	
REGISTERED IN 1996	<b>2011</b> (Restat	ted) 2010
Paid up Capital	250.000	200.000
Gross Premium	644.326	553.084
Net Premium	482.963	417.389
Profit Before Tax	25.199	(23.476
Profit After Tax	19.245	(29.033
Total Assets	832.521	717.706
Claim Expense	332.393	343.55
SILVER STAR INSURANCE CO. LTD.	(Rs. In Million)	
REGISTERED IN 1984	2011 (Restated) 2010	

SILVER STAR INSURANCE CO. LID.	(KS. IN MIIIION)	
REGISTERED IN 1984	2011 (Restated) 2010	
Paid up Capital  Gross Premium  Net Premium  Profit Before Tax  Profit After Tax	305.648 253.125 310.728 249.604 188.429 154.114 48.137 38.733 48.454 37.291	
Total Assets	837.063 746.429 97.102 119.445	

TPL DIRECT INSURANCE CO. LTD.	(Rs. In Million)		
REGISTERED IN 2005	2011	(Restated)	2010
Paid up Capital	452.313 504.220 453.631 42.869 29.833 775.976 246.669		310.000 408.733 331.294 (12.375) (18.011) 564.082 198.477

#### **INSURANCE COMPANIES OF PAKISTAN THE YEAR - 2011**

UNITED INSURANCE CO. LTD.	(Rs. In Million)	
REGISTERED IN 1959	2011	(Restated) 2010
Paid up Capital	496.248	400.200
Gross Premium	1,030.438	845.547
Net Premium	643.736	550.559
Profit Before Tax	114.473	133.537
Profit After Tax	97.933	118.387
Total Assets	1,444.772	1,238.126
Claim Expense	413.269	349.167

UNIVERSAL INSURANCE CO. LTD.	(Rs. In Million)	
REGISTERED IN 1958	2011 (Restated	d) <b>2010</b>
Paid up Capital	300.000	262.500
Gross Premium	464.208	503.185
Net Premium	292.305	328.663
Profit Before Tax	(110.583)	(103.433)
Profit After Tax	(64.808)	(86.485)
Total Assets	1,069.172	1,104.587
Claim Expense	214.718	355.874

#### LIFE INSURANCE

	(Rs. In N	/lillion)
TOTAL	2011	2010
Paid up Capital	2,477.576	2,477.576
Gross Premium	21,585.100	16,321.857
Net Premium	20,438.157	15,362.112
Profit Before Tax	1,640.367	906.952
Profit After Tax	1,060.623	599.893
Total Assets	50,906.429	38,253.873
Claim Expense	5,802.782	4,908.382

# IMPORTANT STATISTICS OF DAKISTAN THE VEAR - 2011

AMERICAN LIFE INSURANCE COMPANY LIMITED	(Rs. In	Million)
REGISTERED IN 1952	<b>2011</b> (Res	tated) 2010
Paid up Capital	500.000	500.000
Gross Premium	2,993.466	1,893.849
Net Premium	2,905.583	1,806.525
Profit Before Tax	183.560	133.403
Profit After Tax	116.248	86.712
Total Assets	6,670.453	4,338.682
Claim Expense	758.431	524.643
EAST WEST LIFE ASSURANCE COMPANY LIMITED	(Rs. In	Million)
REGISTERED IN 1992	<b>2011</b> (Res	tated) 2010
REGISTERED IN 1992	1188830 2	10 -30
Paid up Capital	500 450	500 454
Gross Premium	500.456	500.456
Net Premium	246.773	250.054
Profit Before Tax	178.687	183.761 5.246
Profit After Tax	(6.364)	3.194
Total Assets	(8.583) 418.304	403.874
	180.387	162.347
Claim Expense	180.387	102.547
EFU LIFE ASSURANCE COMPANY LIMITED	(Rs. In	Million)
REGISTERED IN 1932	<b>2011</b> (Res	tated) 2010
Paid up Capital	850.000	850.000
Gross Premium	10,129.599	8,375.515
Net Premium	9,597.263	7,920.022
Profit Before Tax	880.815	551.035
Profit After Tax	578.365	363.235
Total Assets	28,030.064	22,162.735
10 tal 7 100 cts		

**INSURANCE COMPANIES OF PAKISTAN THE YEAR - 2011** 

JUBILEE LIFE INSURANCE COMPANY LIMITED	(R	(Rs. In Million)	
REGISTERED IN 1955	2011	(Restated) 2010	
Paid up Capital	627.120	627.120	
Gross Premium	8,215.262	5,802.439	
Net Premium	7,756.624	5,451.804	
Profit Before Tax	582.356	217.268	
Profit After Tax	374.593	146.752	
Total Assets	15,787.608	11,348.582	
Claim Expense	2,139.574	2,049.922	

### **TAKAFUL (General)**

	(Rs. In Million)	
TOTAL	2011	2010
Paid up Capital	1,007.800	1,007.800
Gross Premium	1,138.001	985.255
Net Premium	517.845	474.006
Profit Before Tax	62.399	(19.393)
Profit After Tax	55.359	(5.066)
Total Assets	1,613.561	1,445.935
Claim Expense	607.033	530.133

PAK-KUWAIT TAKAFUL COMPANY LIMITED	(Rs. In Million)	
REGISTERED IN 2003	2011 (Restate	d) 2010
Paid up CapitalGross Premium	400.000 642.246 266.026	400.000 535.258 239.644
Profit Before Tax  Profit After Tax	49.318 42.895	64.352 59.000
Total Assets Claim Expense	681.037 305.855	606.714 250.424

PAK-QATAR GENERAL TAKAFUL LIMITED	(Rs. In Million)	
REGISTERED IN 2006	2011 (Restate	d) 2010
Paid up Capital	307.800	307.800
Gross Premium	330.472	217.182
Net Premium	103.051	87.425
Profit Before Tax	11.247	(43.694)
Profit After Tax	8.557	(28.625)
Total Assets	443.622	375.371
Claim Expense	187.398	162.401

TAKAFUL PAKISTAN LIMITED	(Rs. In Million)	
REGISTERED IN 2006	2011 (Restate	ed) 2010
Paid up Capital	300.000	300.000
Gross Premium	165.283	232.815
Net Premium	148.768	146.937
Profit Before Tax	1.834	(40.051)
Profit After Tax	3.907	(35.441)
Total Assets	488.902	463.850
Claim Expense	113.780	117.308

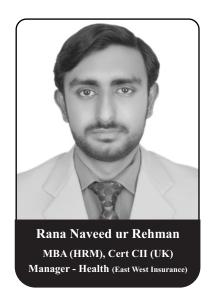
**INSURANCE COMPANIES OF PAKISTAN THE YEAR - 2011** 

TAKAFUL (Family)

	(Rs. In Million)	
TOTAL	2011	2010
Paid up Capital	1,460.629	1,358.853
Gross Premium	2,191.640	1,246.796
Net Premium	743.051	480.896
Profit Before Tax	(119.905)	(211.041)
Profit After Tax	(99.771)	(137.588)
Total Assets	2,945.643	1,895.534
Claim Expense	283.340	178.549

DAWOOD FAMILY TAKAFUL LIMITED	(Rs. In Million)	
REGISTERED IN 2007	<b>2011</b> (Resta	ted) 2010
Paid up Capital Gross Premium Net Premium Profit Before Tax Profit After Tax Total Assets	326.254 34.103 (115.532) (90.376)	750.000 203.653 19.179 (105.270) (65.561) 818.129
Claim Expense		19.716

PAK QATAR FAIMLY TAKAUL LIMITED	(Rs. In Million)	
REGISTERED IN 2006	2011	(Restated) 2010
Paid up Capital	710.023	608.853
Gross Premium	. 1,865.386	1,043.143
Net Premium	708.948	461.717
Profit Before Tax	. (4.373)	(105.771)
Profit After Tax	. (9.395)	(72.027)
Total Assets	. 2,072.039	1,077.405
Claim Expense	. 262.391	158.833



Health insurance companies play a vital role to improve the quality of life of the common people in the world by providing health care facilities at a nominal charge. Through the health insurance policy, the policyholder can able to overcome the immediate financial burden in case of any illness or injury. In corporate environment, the entrepreneurs and organizations transfer their employee's health or medical risks to the health insurance companies. A certain amount of premium has to be paid to the health insurance company for the medical coverage of their employees and their families. As part of the health insurance company, other than medical risks, a lot of other risks have to be faced and strategies have to be made to minimize these different types of risks for running and developing the health insurance business smoothly. There are various types of risks which a health insurance company may experience. Some major types of risks are as follows:

#### **Environmental Risks**

Buyer Environment: The risk that the target market changes and that the buyers of health insurance will experience a positive or negative impact that strengthens or lessens their position relative to the private insurance industry. Examples might include the formation of purchasing groups or associations.

### HEALTH INSURANCE

# Company's Risks

competitor, such as another health insurer, will enter or leave the market, that a competitor will have a significant change in market position, perhaps due to a merger, or that substitutes to health insurance, such as self-funding, will become more or less attractive could be due to governmental changes. Additional impacts of competition include price wars or less market share to cover fixed expenses.

**Economy:** The risk that the condition of the economy has an adverse effect on the financial results of the health insurer. Health claims could go up in an economic recession due to unemployment risk or an increase due to stress claims. A poor economic position could also put pressure on the financial conditions of the health insurer's clients, resulting in an issue of affordability, clients may then elect to not purchase health insurance and take on the risk themselves. If a positive economic position increases the number of people with insurance, there may be problems of provider access if panel hospital network is overburdened due to unmanaged growth.

Fraud (External): One example is Financial Risks: panel hospital's fraud or the risk that the panel hospitals are billing fraudulently. Another example is where insured are working the system to get services that they should not.

**Legal:** The risk that decisions of the legal system will negatively impact the financial results of the insurer. Establishment of precedents being set that an insurer should be aware of.

Competition: The risk that a Regulatory/Governmental: The risk that regulators or government will pass rules or laws that inhibits a health insurance company's ability to operate according to sound insurance principles. Examples include community rating, premium increase limitations, further "commoditizing" the market i.e., Any Willing Provider laws, mandated benefits, make the purchase of health insurance more affordable/attractive, changes in rules regarding portability, tax credits, or premium subsidies that could result in unmanaged growth, or even eliminate the current private market (national health care).

> **Supplier Environment:** The risk that suppliers or panel hospitals to the insurance market will experience a positive or negative operational impact that strengthens or lessens their position relative to the private insurance industry. Examples might include cost-shifting from insufficient Medicare / Medicaid payments, "walk-outs" due to rising medical malpractice increases, the formation of medical facility provider alliances, increasing their bargaining power, or the exit or entry of a large hospital from or into a market.

Asset Default: An asset loses all or part of its value if the company that issued the security is unable to make payments or investors lose confidence.

Data: Insufficient data or insufficient time to assess a given risk. This can result from bad or incomplete data. There is a materiality issue here; some

risks are small enough that very little data and analysis are required to measure them.

Financial Viability: A company can no longer fulfill its financial obligation to assume risk. Risk that you cannot pay your current obligation.

Interest Rate: Change in level of Data Technology and reinsurance cannot be obtained at the interest rates affects costs of health Management: The risk that level desired, or that the reliability care services e.g. provider costs, Management Information Systems and timing of cash flows to and from business venture, utilization, as well (MIS) fail, lack adequate security or the reinsurer are unfavorable to the as valuation of the assets.

**Liquidity:** Risk that asset is unable to be converted to cash at fair market value when required.

Reinvestment Risk: Risk that rates will fall causing cash flows from investment income (dividends or interest), upon reinvestment, to earn less than assumed. Reinvestment risk includes the risk of selling assets at a loss.

Reserve Adequacy: The risk that the level of reserves held is inadequate, a low probability that reserves can support the underlying liabilities or excessive overly conservative reserves have negative pricing, tax, and reputation implications.

#### **Operational Risks:**

**Billing and Collections:** The risk that expected cash inflows fail to materialize or are received late as a result of careless billing collection practices. E.g. cash flow problems with clients (A/R), external forces (postage strike).

Claims Processing: The risk that cash outflows will be processed incorrectly or unnecessarily quickly; includes disputes or complaints related to claims management, claims settlement, or case management. It

could lead to billing problems with insurer's operations which also health facility provider or network includes delays in hiring. (e.g. double billing).

that contract wording is unclear or incomplete leading to law suits for interpretation and /or claims payment acceptable to the health insurer. in excess of that intended.

HEALTH INSURANCE MEDICAL RECOR

privacy, or are inadequate.

Fraud (Internal): The risk of adverse financial consequences (directly or indirectly) owing to internal fraudulent conduct. Also includes the risk that internal controls to detect and combat fraud are inadequately developed or enforced.

**Human Resources:** The risk that the firm cannot or does not hire or contract with person adequately skilled or experienced to perform the jobs necessary to carry out the

Panel Hospital Management: The **Policy/Contract Wording:** The risk risks that panel hospitals give poor service, are inadequately monitored, or cannot be contracted under terms

Reinsurance: The risk that

ceding company.

Marketing Force: The risk that the marketing force will be ineffective or use improper marketing techniques or representations to achieve sales results which include selection favoritism in clients as well as omitting required disclosures. It also involves the concern over the suitability of the health insurance plan to the client needs.

**Staff Training:** The risk that the health insurer's employees will be inadequately trained to perform their jobs or avoid making mistakes that result in adverse financial or legal consequences for the health insurer.

#### **Pricing Risks:**

**Anti-selection:** The risk that a health insurance company's pricing or benefit structure is misaligned with the market and attracts or keeps poorer risks, or repels better risks, than anticipated in the pricing.

**Authority:** The risk that the premium rate charged to the group insured deviates from pricing policies (which may or may not include discounting policies implemented due to competitive pressures).

**Competition:** The risk that an insurer will lower its rates in the face of

competition to the point that the premium generated by the rates is inadequate to cover expected claims, expenses, taxes, and profit or face a loss in new business with consequences for the marketing division. This may have the unpremeditated result of one line of insurance business subsidizing another. The risk that the company's sub-optimal performance, or benefit design, is driving the pricing structure.

**Data:** The risk that data used to price the health insurance plan is inadequate, incomplete, or inappropriate. It also includes the risk of misunderstanding the context of the data.

Benefit Plan: The risk that the benefit plan used to price the health insurance product fails to reflect the dimensions of pricing risk characteristic in the product reasonably and adequately.

Regulatory/Legislative: The risk that the health insurer will be prevented or delayed from charging an adequate rate, using the rate structure that most closely follows sound actuarial principles, or revising rates when sensible and to the degree necessary.

**Reinsurance:** The risk of adverse financial outcomes associated with the availability of reinsurance, the cost of reinsurance, the extent or form of reinsurance selected, and the reliability and timeliness of reimbursement for reinsured claims.

Inflation: The risk that the price of health insurance services significantly differs from the rate assumed in pricing due to increase in the prices of medical facilities.

**Technology:** The risk that pricing fails to anticipate the effect on claim costs of technologies that are developed and made available in the future, will be covered by the health insurance company and will be used by the insured.

**Claim Utilization:** The risk that the

frequency of health insurance and as a result, places the company in services or claims significantly differs from the frequency assumed in comes into question. pricing or reserving.

Underwriting: The risk that health insurer's underwriting policy fails to prevent the acceptance of a risk into an underwriting classification when that risk would make the pool of risks in that underwriting classification unrelated and would increase the average expected claim cost of risks in that underwriting classification.

#### **Reputation Risks:**

**Discontented Policyholder:** The risk that company resources are expended due to a policyholder bringing attention to a corporate decision that goes against the policyholder's (un) justified expectations, and in doing so, creates negative publicity unfairness against the company. The risk is difficult to measure until the issue is raised.

Rating Agencies: The risk that certain industry and/or company actions result in a negative change in the company's rating i.e. PACRA and JCR-VIS.

Stock Analysts: The risk that industry analysts misinterpret corporate information or are impatient on the results of mid/longterm corporate strategies, resulting in excessive stock price instability.

Claims Settlement: The risk that claims is settled in a manner that negatively affects the expectations of policyholders or panel hospitals.

Corporate Governance: The risk that the corporate leaders / Board are viewed negatively by the public.

**Distribution:** The risk that misleading or overly forceful marketing tactics destroy or change the future policyholder, regulatory or legislative relations.

**Fraud:** The risk that internal control measures are insufficient in preventing ongoing or severe fraud a situation where it's credibility

#### **Strategic Risk:**

Capital Management: The risk that the structure of a company's assets inhibits the ability of the company to conduct its normal business. It also includes the inability to get capital to support the corporate strategy.

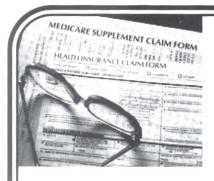
**Growth:** The risk that growth, whether intentional or not, is mismanaged such that the resources required to sustain the growth are exhausted.

Management Failure: The risk that incompetence or an unsuccessful management strategy places the corporation's future at risk.

Mergers and Acquisitions: Under the example of an expansion strategy, the risk that acceptable candidates are unavailable, or that insufficient due carefulness was performed to uncover problems that could delay a strategic fit.

**Reinsurance:** The risk that the reinsurance coverage is not available at an acceptable cost.









# PAKISTAN INSPECTION CO. (Pvt.) LTD.

# WE PROMPTLY AND EFFICIENTLY ATTEND TO ANY SURVEY ASSIGNMENT

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Haji Ashraf Dhedhi Assistant General Manager PICIC Insurance Co. Karachi

In my opinion 8% to 12% of total claims paid in Pakistan General Insurance Industry is Leakage, what is Leakage in insurance?, over payment in claim is referred to in insurance context as Leakage, can also be defined as "Avoidable overspend in claim settlement" failure to negotiate proper adjustment against wear & tear, failure to deduct the policy excess, failure to make recoveries, oversight in applying average factor etc.,

Ex-gratia (out of Grace) is also amount which is paid other wise not payable, ex gratia is to be considered as Leakage or not is debateable issue, since ex gratia is considered for following reasons;

#### Leakage/overpayment=wh at was paid-what should have been paid

- genuine oversight by the Insured
- to preserve good business

# Leakage (over payment of claims) in insurance

relationship

- hard ship would be created
- exclusion is a border line one

Quantifying overpayment/Leakage is not a science but to control the same is the science, Leakage can be represented in a formula:

Leakage/overpayment=what was paid-what should have been paid

Claim In charge should review and identify the handling of claims through various stages to control leakage, such as;

- cause of loss falls within the policy scope
- the date of loss falls within policy date
- claim notified within time limit
- extent of loss
- correct policy excess/deductibles
- contribution (if any) applied
- under insurance properly calculated
- all recoveries made/subrogation
- deprecation has been account for in claim
- repeat claim
- site of claim visited/re inspected
- settlement was appropriate

Above review is to be done before and at the time of settlement, after the claim payment following steps to be followed regularly after the claim filed is closed;

- an indemnity offer was made;
- the excess was taken into account;
- salvage was sold to the benefit of the insurers and subrogation rights exercised against third party
- proper approval

To prevent Leakage senior management could put emphasis on reducing claims payment in particular rather then expense in general, management should control all claims, not just the large ones, claim in charge should possess appropriate level of skills to control Leakage and train sub ordinate how to prevent Leakage or overpayment. Mr. George Bathurst, in his article, considers the main cause of leakage is poorly skilled, badly trained staff using ineffective, disparate systems. He maintains that an improvement in business processes will directly affect profitability. Process should be made at early stage; if it takes time to make a process the more money will be "leak" out of the company which will affect profitability.

It is very difficult to identify once payment against soft leakage is made like failure to negotiate proper/actual settlement but hard Leakage can easily be identified like failure in deducting excess in claim settlement etc.

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Majid Khan Jadoon
A.C.I.I.(U.K) MD/CEO
M/S.PAKISTAN INSPECTION CO.
(PVT.) LTD.

oncurrently we are witnessing very extensive and intensive Riots in the country, due to assorted reasons i.e. Power Loadshedding, Gas Load Shedding and frequent increases in Prices of Petroleum Products, and un-checked exorbitant increase in the prices of the basic necessities of life which has broken the back-bone of the common people.

Off and on, these Disturbances continue to Sprout-up, wherein Properties and Assets, worth Trillions of Rupees have been burnt/destroyed and the process is going-on. The Targets of these Disturbances have been Public and Private Transport Vehicles, Cars, Motor-bikes, as well as Markets and Shops, pertaining to Small Traders, besides Public-utility Infra-structures.

For the last some years, it has been observed that, at intervals, there would be very intensive Riots, due to one or another reason and, consequently, Properties and Assets, worth Trillions of Rupees would be destroyed during these disturbances. This vicious cycle would repeat itself on routine basis, wherein, apart from Private Properties, Public Properties too are being ruthlessly destroyed and, at times, coupled with the Loss of precious lives as well.

After these Destructive Riots, the

# THE DESTRUCTION

# **CYCLE**

Affected People would strive to make arrangements and Re-start their respective Businesses/Professions and, with strenuous efforts, would rerun the same. But after sometime, again their Properties/Assets, would be destroyed in alike Disturbances and this Destructive-cycle continues to repeat itself.

It is as if, a person would start climbing-up a ladder and when he would have covered certain rungs thereof, he is pulled-down and when he would re-start climbing-up he is again pulled-down and the process is kept continued.

Thus, he is denied the opportunities to promote his Career / Profession /Business, leading him to an utmost frustration.

Public Transport Vehicles and most of the Small Businesses are generally not Insured and as such, the affectees would have to bear the brunt of their Losses by themselves which, at times, would prove ruinous for their entire families.

By alike cycle of destruction of the Properties/Assets, we not only lose precious capital, built over a long span of time, but also throw down the drain very expensive ingredients utilized in the Production of these Properties/Assets, as well as precious man-hours in human skills in articulating the same.

In case of the Destruction of Imported Properties/Assets, we lose everything, inclusive of our very hard-earned Foreign Exchange, while the Foreign-producers/Exporters of the same goods would be on the winning side, because it would mean further orders placed with them for production and export to us of the same Stocks/Assets.

During Strikes in Developed Countries, people would very rarely resort to destroy Properties/Assets and, therefore, at their National-level, they would only lose the Production of Goods and Services, merely through the Loss of their Man-hours.





This phenomenon is prevalent mainly in the under-developed countries, especially Muslim Countries, which would continue to drag them down and destroy whatever would have been achieved.

Thus, being Economically-weak, they are also rendered Socially and Politically Weak which provide opportunities, again and again, for Foreign-investors to re-built their self-destroyed Infra-Structures /Properties/Assets and syphon away their wealth, leaving their people in miseries/poverty and also politically vulnerable.

The majority of the Rioting people are not aware of the afore-mentioned consequences of their acts of violently destroying the Properties/Assets/Infrastructure, due to being left un-educated ever since the creation of Pakistan.

Within their own way of thought, they may be considering that by their acts of destruction of the Public/Private Properties/Infrastructure, they are harming the Ruling-class. But they need to be made to realize that the same are not the personal and private Properties of the Rule against whom they are venting their anger.

To re-build and reproduce these Assets, the common people are burdened to pay therefore in the form of levying further Taxes on them which, consequently, results in their financial miseries.

Therefore, they are to be made to realize that these Losses are never going to be made-up from the personal kitty of those against whom they venting their anger, but from their own pocket and as such, they must desist from ruining only themselves.

It is of utmost importance that these ignorant people are educated accordingly and, in my opinion, the Medias, especially the Electronic Media, can play a crucial role in doing so.

Besides, we utterly need sincere Political-leader-ship to steer us out of this Destructives-cycle which, first of all, would require sacrifices by themselves and set examples which, however, is the forte of the leaders of Character and Integrity, with a knack of National Spirit, and, alas! we have an acute famine thereof.

When being constructed, everything need to be raised from the bottom, but it is the Law of Nature that the

foundations of Good Governance /Administration must be laid at the Top of Political Leader-ship which would keep-on filtering down to the bottom, consequently resulting in the creation of a Welfare State, by and large at peace with itself.

In Insurance Parlance, Losses can be categorized in Two (2) Classes i.e. Constructive Total Loss (C.T.L) and Actual Total Loss (A.T.L).

Both are Major Losses and the difference in-between the same pertains to the retrieve ability of some Salvage Proceeds in case of C.T.L., while in the case of A.T.L., the Subject-matter is destroyed beyond any retrievable Salvage Proceeds, e.g. Properties/Assets consumed by Fire.

It may be said that when Insured, the burden of the Loss is transferred to the shoulders of the Insurers, but we must under-stand that the Insurers' Fund does consist of the money pooled together by the Insured, contributed in accordance with the Risk placed with the Underwriters by each one. In such a case, the only difference is that the Loss is born collectively by the Policy-holders which does not mean that the same has been nationally outsourced beyond our National Kitty or has been eliminated altogether.

Here, it appears appropriate to elaborate that even if the Risks would have been Re-Insured with certain Foreign Insurers, we do pay them in our Foreign Exchange which would, yet again, mean that they would pay back to us only a fraction from the same money which they have been collecting from us in the shape of Premiums over a period of years and that too after putting-in by us of strenuous efforts and investment of our further time to retrieve the Claims therefrom.

In any case, whether born by the Insured or by the Un-Insured Owners of the Properties/Assets, Direct Insurers or Re-Insurers, it is a great National Loss and we must devise ways and means to eliminate or, at least, minimize the same in our best National Interest.



Nasir Siddique MBA (I&RM), Dip CII (UK) Assistant Manager (Underwriting) Askari General Insurance Co. Ltd

Claims must be settled promptly and expeditiously. This can be done only when the company lays down a specific procedure in the form of a drill to be followed and observed. All people concerned in the office and every one of the field staff must be fully conversant with the set procedure. This saves times and spares all concerned of heart burn.

The settlement of claims in a prompt manner brightens the image of any insurance company. After all in general insurance it is the company that is sold to the client rather than the policy. Policy he has to buy in any case. The question is which company to buy from? Handling of claims, therefore, forms a very important aspect of service.

If the underwriter has done his job well, if the agent has been properly trained and guided about his work there is no reason why an admissible claim should not be settled forthwith. But it is matter of every day experience that delays and bottlenecks do crop up in matters of settlement of claims. The main reason for delays and even eventual repudiation of claims. If the insured in the propensity of exuberance of establishing his claims indulges in terminological inexactitudes and insists on payment even when it is not recovery from the carriers or other due and fear of losing his business, the bailee.



agent usually tries to find ways to accommodate his client. Such a situation is created because of the fault primarily on the part of the agent who does not inform and educate the client as to extent of the cover, the exclusions and impact of many clauses. The insured on the other hand does not bother to learn anything about insurance. He simply sits back and relaxes in the false belief that all is well because of the mere fact the he has bought insurance.

In the above context for example warehouse to warehouse clause, change of voyage clause or bailee clause and the like which may render a claim prejudiced through sheer negligence or ignorance of the insured. The period of 60 days mentioned in warehouse to warehouse clause has a number of causes. conditions attached to it. Take a common example to illustrate the point. Once a consignment has been unloaded at the jetty, cleared and removed to a warehouse where the insured finds shortage or breakage when he inspects his goods and then lodges a claim on the plea that he has reported the loss within 60 days. The claim may be repudiated by the company if it is found that the goods has been cleared without survey at the jetty prejudicing the insurer's right of

Such a situation would not arise if the insurer and the insured have both taken pains to teach and learn the relevant facts about the relevant contract of insurance. Of particular interest are the motor claims. Few cars owners really know about this insurance. It is only the comprehensive insurance policies that bring in the claims – claims demanding complete repainting for a scratch or a small replacement for minor damage etc. The insured seeks compensation because he has comprehensive policy and according to his belief comprehensive policy covers comprehensively. Only if the insurer informs of the meaning and extent of comprehensive policy the insured would not lodge the claim for losses suffered by the excluded

People in our country, by and large, buy insurance because it is compulsory for them to do so and once they get the piece of paper called the policy, they think that all their financial worries are over because according to their belief, in case of loss, they would lodge a claim on the insurance company which would, in turn make good the loss. And so they relax till a loss really occurs and when their claim is rejected. The real sorrow and a gloom and sometimes anger and rage permeate through their body.

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Why does it happen so? What is the reason? It is simply lack of knowledge and information about insurance. Perhaps a couple of examples would bring home the point intended to be made.

hired transport or having his damaged car removed to a safer place from out of a busy road. Insured takes refuge behind the word 'comprehensive' only to get a rude shock when the incidental expenses are not paid. The

For example a person buys a comprehensive insurance policy for his car. After having received a piece of document called insurance policy, he relaxes comfortably to think that in case of loss the insurance company would make good the loss. What to say of reading the contents of the policy documents. He does not even bother to take out the document and have a look at it. The fact is that comprehensive insurance of a car is not all comprehending and when there does occurs loss or damage and the expenses incurred by insured on

hired transport or having his damaged car removed to a safer place from out of a busy road. Insured takes refuge behind the word 'comprehensive' only to get a rude shock when the incidental expenses are not paid. The moral of the story is to read and assimilate the contents of the policy documents and all the endorsements attached hereto. All other perils can and must be got covered at a little extra cost to save utter disappointment and dejection when the loss has occurred.

Take another case where a person buys a burglary policy; Burglary is a theft by forceful entry by persons other than employees. Insured person lodges a claim with his insurer when he suffers losses consequent upon theft. Naturally the claim is not paid. Once again the reasons are the ignorance of the insured.

#### Delays occur because:

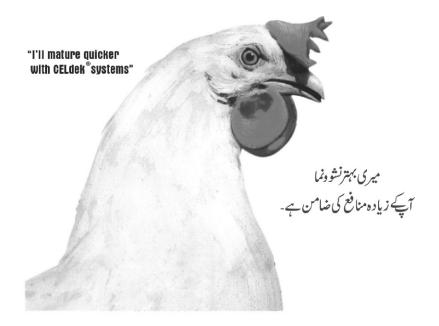
- 1) Ignorance of insured –in that claims are lodged for losses that are not covered.
- 2) Late information- when a loss occur the insurer must be informed soonest by telephone or by fax and then confirmed by letter immediately with full particulars and details.
- 3) In case of motor vehicle, nonsubmission of FIR. It must be noted that a copy of FIR is must without which no payment of theft claims can be made.
- 4) Documents- the insured must ensure that all documents required by the insurer in support of claim are sent to him as soon as possible.
- 5) Inflated and exaggerated claims by claimants impose unnecessary delays.

If all the papers are received and found to be correct. The claims would be settled within less than no time.

The following drill is followed in processing the claims:-

- 1) Information is received by the insurer from the insured by fastest means.
- 2) Surveyors appointed by insurers
- 3) Surveyors reports received
- 4) All required documents received form insured
- 5) Claim settled

It may be remembered that insurance is based on good faith; there is no room for hoodwinking or playing knave. So, if the insured honestly and in good faith extends all cooperations to the surveyor and sends in all documents to the insurer in good time, there is no reason why his claim should immediately be not paid. Also remember that the claim is neither inflated nor exaggerated.



When rearing poultry, maintaining a controlled climate is more important to optimal growth than even feed or stocking density. Conventional ventilation systems in poultry houses simply do not compensate adequately for temperature and humidity fluctuations caused by body heat and the sun's radiation. CELdek® system, on the other hand, maintain an optimal temperature and humidity, safely, efficiently throughout the production cycle.

A healthy, unstressed bird is a productive bird. CELdek®systems address the bird's total rearing environment to help eliminate stress and improve weight gain and feed conversion. And the more you do for the well-being of your poultry, the more they' II do for you.



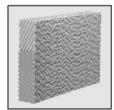






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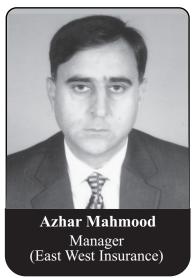


بہترین نشوونما کے لئے **پیپکو پاکستان** آپ کوجد بدترین ٹیکنالوجی کے حامل امپورٹڈ ایکو پھنٹ اور معلومات مہیا کرنے کے لئے چوہیں گھنٹے حاضر



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#### WHAT IS INSURANCE FRAUD

Insurance fraud means an act which someone commits with the intention to fraudulently obtain some money from an insurance company. Insurance fraud has no doubt existed wherever insurance policies are written. Insurance and fraud are together since the beginnings of insurance industry in 17th century. By this time, rising premiums especially for auto and health segments made fraud very popular. It has also turned out as a biggest issue which the insurance companies can not ignore.

Fraudulent activities cost insurance companies billions of dollars annually which also affects the premium which is being paid by the majority consist of honest policy holders. According to Federal Bureau of Investigation FBI, in late August 2005 hurricane Katrina made landfall. After this storm, approximately 1.6 million insurance claims were filed and an amount of billion \$34.4 was paid as compensation out of which fraud may have occurred for as much as \$ 6 billion.

It has been revealed during a survey that 10% Americans confess that they would commit insurance fraud if they knew they would get away with it.

# **INSURANCE FRAUD**

#### A BILLION DOLLAR DISASTER

#### TYPES OF FRAUD CLAIMS

Types of insurance fraud are very diverse and occur in all areas of insurance. Insurance crimes also range in severity, from slightly exaggerating claims to deliberately causing accidents or damages. Fraudulent activities also affect the lives of innocent people through accidental or purposeful injury.

There are two primary types of COURSEOFACTION insurance fraud. The first is the submission of an exaggerated claim. For example, the person filing a motor accident claim may sustain damages to his vehicle, but tell the insurance company that additional damages occurred. In some cases, the additional damages may have occurred a long time ago.

The second type is the submission of a false claim. This occurs when a person files a claim for damages that never happened or theft claim of his vehicles which is still in his custody.

#### WHO IS COMMITTING FRAUD

Opportunistic fraud is usually committed by an individual who simply has a chance to inflate a claim or get an exaggerated estimate for losses or repairs from his or her insurance company. This person might know an insider but generally isn't operating with an insider's knowledge. Opportunistic fraud is commonplace, but the amount



involved is relatively low.

Professional fraud is often perpetrated by organizations that for some reasons are bound to insure their assets and vehicles. They consider insurance as an investment and always try to gain some profit against it. The incidence of professional or organized fraud is lower than ordinary insurance fraud, but the amount involved is on higher side.

Fraud exists in all areas of insurance sector a quick look of which is given below:-

#### FRAUD IN MOTOR **INSURANCE**

There is a variety of types of auto fraud including

- 1-Staged accidents
- 2- False documentation
- 3-Opportunistic injuries
- 4- Staged thefts
- 5- Exaggeration of estimates for the adjustment of depreciation or deductibles
- 6- Claims of written-off (worthless) vehicles

#### FRAUD IN FIRE INSURANCE

Following are the ways of fraud in fire insurance

- 1- To obtain payment that is worth more than the value of the property destroyed
- 2- To destroy and subsequently receive payment for goods that could not otherwise be sold.
- 3- Exaggerations are also involved in fire claims for instance, if a thief



has stolen a TV from somewhere, the insured will usually hide his computer also and will add this in his claim.

#### FRAUD IN HEALTH INSURANCE

Health insurance fraud puts patients at risk. Inaccurate or false diagnoses, wrong medical histories and unnecessary testing all negatively impact a patient's well-being.

Following are few types of fraud in health insurance

#### FRAUD BY INDIVIDUALS

An individual can commit insurance fraud on the following ways

- Not taking a child off a policy when the child is no longer a dependent
- Billing for a service that is covered instead of the actual service which is not covered in health insurance policy.
- Allowing someone else to use his or her health card and insurance information to obtain health care services.
- Using benefits to pay for prescription that were not prescribed by his or her doctor

#### FRAUD BY HOSPITALS

Following are few ways of fraud which hospitals and services providers can commit.

- Billing for services or procedures that were never rendered
- Providing unnecessary services for the purpose of financial

gain

- 3-Misrepresenting noncovered treatments as a medical **DETECTION OF INSURANCE** necessity
- Falsifying a patient's diagnosis to justify tests, surgeries or other procedures
- 5referring patients to them.

#### IMPACTS OF INSURANCE **FRAUD**

It is virtually impossible to determine an exact amount of money stolen through insurance fraud. In United States, Coalition Against Insurance Fraud estimates that a total of about \$80 billion is being stolen every year due to insurance fraud. In the United Kingdom, the loss due to insurance fraud is about \$3.08 billion. Similarly in Canada fraud costs about C\$:500 million annually. Following are some impacts of insurance fraud.

- Fraud contributes to higher insurance premiums because insurance companies will pass the costs of bogus claims onto the policyholders and businessmen.
- In return, the businessmen 2will pass the cost of rising insurance premiums on to their customers by raising prices of goods and services.

At the same time insurance fraud is also a violent crime that can involve murder, personal injury and series property damage. In addition to financial losses, the following damaged may also happen due to insurance fraud.

- It also imposes other personal costs such as disrupt lives and families, humiliation and depression.
- The lives of innocent motorists are exposed when they are maneuvered into car accidents staged by criminals to collect large payments from their insurers.
- Insurance fraud is also a reason of lost of jobs and bankruptcy.

#### FRAUD

It is very difficult to detect insurance fraud because usually the fraudulent Offering kickback for design it to be undetectable unlike visible crimes such as robbery or murder etc.

> The detection of insurance fraud generally occurs in two steps the first step to identify suspicious claims that have a higher possibility of being fraudulent. Additionally, the public can also provide tips to insurance companies regarding suspected, observed, or admitted insurance fraud perpetrated by other individuals. Regardless of the source, the second step is to refer these claims to a specific department which is responsible for the analysis and investigations. If the claim is built up or there are certain symptoms of fraud, the insurance company can renudiate it or negotiate to minimize



The trend of blackmailing insurance companies is weakening this sector, reducing investments and triggerring flight of capital.

The insurance companies in Pakistan never tried to establish a database of all customers to identify habitual offenders. The mechanism to deter such activities must be improved and empowered.

There must be some organization against insurance fraud in Pakistan. It is also suggested that insurance companies of Pakistan should form a coalition against fraudulent activities in insurance sector.

#### 1997 M L D 1758

(Supreme Court of Bangladesh)
Present: A.T.M. Afzal, C.J., Mustafa Kamal,
Latifur Rahman, Muhammad Abdur Rouf and
Bimalendu Bikash Roy Choudhury, JJ

# SADHARAN BIMA CORPORATION-Appellant BENGAL LINER LTD. And another-Respondents

Civil Appeal No. 25 of 1993, decided on 4th July, 1996.

(From the Judgment and order, dated:9-12-1991 passed by the High Court Division in Admiralty Suit No. 9 of 1988).

#### (a) Insurance—

---Marine insurance---Measure of indemnity in respect of claims for unrepaired damage to a ship caused by a peril insured against a Marine hull Policy of Insurance---to be followed in determining issues of marine insurance in general and the issue of unrepaired damages in particular---Insurance Policy postulated that insurance was subject to Bangladesh law and practice and in absence of the same English law and practice---No law on marine insurance existed in the statute book of Bangladesh---Effect---Held, in such a situation English law and practice will be applied for under private international law, the parties had the liberty to choose the law under which their contract will be governed--- English Marine Insurance Act, 1906, S. 69 (3) as modified by Institute Time Clauses (Hull) C 1. (18)---{Private International Law}. {P. 1764} A

Eagle Star Insurance Co. Ltd. v. -Total loss, constructive to Rahmania Trading Co., Chittagong, partial loss---Manner of 128 DLR (AD) 109 distinguished. the indemnity---Principles.

Cheshire's Private International Law, 7<sup>th</sup> Edn., pp. 213-214 and Compania of total loss, constructive total loss or Maritima Astra, S.A. v. Archdalf, known as the "Armar" Case, (1954) 2 Lioyd's Rep. 95 ref. It does not stand to reason that in case of total loss, constructive total loss or partial loss, the indemnity will be measured only in respect of the different components of the insured

#### (b) Insurance—

--- Marine Insurance Policy---Interpretation---Measure of indemnity in respect of claims for unrepaired damage to a ship caused by a peril insured against a Marine Hull Policy of Insurance---Lapses on the part of insurance corporation in the filling up the columns of Marine Insurance Policy---Effect---Held, Commercial instrument must be construed against the party by whom same was drafted Insurance policy being the language of the Insurance Corporation must, if there be any ambiguity in it, be taken most strongly against the Corporation.---(Interpretation of document). {P. 1766} B

#### © Insurance—

---Marine insurance---Measure of indemnity in respect of claims for unrepaired damage to a ship caused by a peril insured against a Marine Hull Policy of Insurance---Dual valuation clause in Insurance Policy--Total loss, constructive total loss or partial loss---Manner of measuring the indemnity---Principles.

of total loss, constructive total loss or partial loss, the indemnity will be measured only in respect of the different components of the insured vessel and not of the vessel herself. It is customary in Marine Policy to mention the lower insured amount for total loss of the vessel and a higher amount as insured value for partial loss (average) purposes, because the cost of repairs often exceeds the sound value of the vessel. The third amount mentioned in the Schedule of the Insurance Policy is the maximum amount that the insured can recover by way of one-time repair or several repairs during the currency of the policy. The question of unrepaired damage, when the ship has not been sold in her damaged state during the risk, as in the present case, arises only after the policy terminates. It is a matter of calculation and it can never be the subject-matter of a predetermined amount in the policy.

On a true construction of the Schedule to the policy therefore, the first amount represents the maximum amount payable for partial loss caused to all or any of the subject-matters of the vessel insured, the second amount represents the maximum amount payable for total loss of vessel herself and the third amount represents the maximum amount payable for repairs done

during the currency of the policy. {P. 1766} C

In view of the attachment of a Dual Valuation Clause, the question arises, what is the value of this valued policy? The short answer is, it will be determined by the clauses of the Dual Valuation Clause, One valuation (the lower) determining total loss and the other (higher) determining other than total loss. {P. 1767} D

Admiralty Court is not required to determine whether "the insurer is liable to pay the compensation for damages for the accident of the vessel in question. A contract of marine insurance is a contract of indemnity, i.e., the amount recoverable is measured by the extent of the assured's pecuniary loss. It is never a contract of guarantee or a contract of "compensation for damages". {P. 1767} E

Clause (18) of the Institute Time Clauses (Hulls) however, will be applied in a single valuation policy. Where there is a Dual Valuation Clause, as in the present case, the provisions of section 69(3) (English) Marine Insurance Act, 1906 will apply.---English Marine Insurance Act, 1906, S. 69(3), {P. 1771} H

Analysis of Marine and other Insurance Clauses by Victor Dover, 8<sup>th</sup> Edn. H.F & G. Witherby Ltd., London, pp. 112-113; Irvine v. Hine (1950) 1 LR 555 K.B.= (1949) 2 All ER 1089; Marine Insurance Claims, 1st Edn., 1974, Witherby & Co. Ltd., P. 279 and Marine Insurance Law and Policy by Donald O'May (1993), p. 446 ref.

#### (d) Insurance---

---Marine insurance---Measure of indemnity in respect of claims for unrepaired damage to a ship caused by a peril insured against a Marine Hull Policy of Insurance---Vessel was

not repaird and was not sold in its damaged state during the risk while the insurance policy terminated---Provision of S. 69(3) of the (English) Marine Insurance Act, 1906 would be applicable subject to CI. (18) of the Institute Time Clauses (Hulls). {P. 1769} F

### (e) (English) Marine Insurance Act, 1906---

---S. 69(3) read with Time Clauses (Hulls), CI. 18---Departure form S.69(3) of the (English) Marine Insurance Act, 1906 by introducing CI. 18 in the Institute Time Clauses (Hulls) --- Rational behind such departure elaborated and discussed. [P. 1770] G

#### (f) Insurance—

---Marine insurance---Measure of indemnity in respect of claims for unrepaird damaged to a ship caused by ay peril insured against a Marine Hull Policy of Insurance---Termination of policy---"Market value" and the "insured value"---Determination---Principles.

The market value and insured value of a vessel may be the same in some rare cases, as when a newly-built ship is insured for the first time and meets with an accident during the currency of the policy. But as the ship ages, her market value declines. The insured value will not represent her sound market value, because there are other consideration which weigh with both the insured and the insurer in putting an insured value on a vessel. The legal position is that the market value of a vessel will not be presumed to be her insured value, except in rare cases and the burden of proving the sound market value of the vessel at the termination of the policy will be on the party who claims on the policy. The burden is not discharged by just proving the insured value. [P. 1772] I

#### (g) Insurance---

---Marine insurance---Measure of indemnity in respect of claims for unrepaired damage to a ship caused by a peril insured against a Marine Hull Policy of Insurance --- Admiralty suit---Reports of surveyors and average adjusters---Admissibility---Both sides of the suit had established telexes from Surveyors and Average Adjusters without objection from either side --- Plaintiffs in the plaint or P.W. in his evidence had not challenged the contents of such telexes and no case was made by plaintiff for cross-examination of the senders of or the feeders of the telexes---Admiralty Court's rejection of telexes etc. as not admissible, held, was illegal in circumstances. [P. 1773]J

#### (h) Insurance---

---Marine insurance---Measure of indemnity in respect of claims for unrepaired damage to a ship caused by a peril insured against a marine Hull Policy of Insurance --- Sound market value --- Determination --- Opinion of ship valuers --- Admissibility. [P. 1773] K

### (i) (English) Marine Insurance Act, 1906---

---S. 57---Marine insurance---Measure of indemnity in respect of clauses for unrepaired damage of a ship caused by a peril insured against a Marine Hull Policy of Insurance of Insurance---Actual total loss---Omission to give finding by Admiralty Court on actual loss in terms of S.57 of the (English) Marine Insurance Act, 1906---Effect. [P. 1773] L

#### (j) Insurance---

---Marine insurance---Measure of indemnity in respect of claims for unrepaired damage to a ship caused

by a peril insured against a marine Hull Policy of Insurance---Admiralty suit---Reasonable cost of repairs is the second higher water mark in measuring the indemnity in respect of unrepaired damage---Such is a necessary and inevitable exercise, unless the parties had already arrived at a negotiated figure---Plaintiff, however, is entitled to inflate its claims if a lower amount claimed earlier before filing the suit is rejected by the insurer---Plaintiff has the burden of proving each and every item of the inflated claim---Convenient mode of such claim is by procuring a report form an approved ship-repairer whose hypothetical estimates may have to be proved in Court, if challenged. [P. 1774] M

A.R. Yusuf, Senior Advocate (M. Hafizullah, Senior Advocate and Manzur-ur-Rahman, Advocate with him) instructed by Shamsul Haque Siddique, Advocate-on-Record for Appellant.

Asrarul Hussnain, Senior Advocate and Ajmalul Hussain, Advocate instructed by Mvi. Md. Whidullah, Advocate-on-Record for Respondents.

Dates of hearing: 17<sup>th</sup>, 18<sup>th</sup>, 18<sup>th</sup>, 23<sup>rd</sup>, 24<sup>th</sup>, 25<sup>th</sup>, 26<sup>th</sup>, and 30<sup>th</sup>, June, 1996.

#### JUDGMENT

MUSTAFA KAMAL, J. ---The measure of indemnity in respect of claims for unrepaired damage to a ship caused by a peril insured against in a Marine Hull Policy of Insurance is the central theme of this appeal by leave by defendant Sadharan Bima Corporation from the judgment and decree of the Admiralty Court of the High Court Division dated 9-12-1991 in Admiralty Suit No. 9 of 1988. The suit was decreed for U.S \$ 16,20,000 against the appellant with cost.

The substance of the plaintiffrespondent's case in the plaint is that

the plaintiff, a limited liability company of Bangladesh, purchased the vessel M.V. Bengal Pride for U.S. \$ 2.5995 million (we were told by the learned advocate for the respondent that the actual figure is U.S. \$ 2.790 million) out of which U.S. \$ 2.3175 Million was financed by plaintiff No. 2. Sonali Bank through its London Office, with which the vessel was mortgaged. The vessel was insured with the defendant-Corporation under Marine Hull Policy No. SBC/M (Hull) HO/POL/04/86 dated 8-4-1986, effective for 3 months from 30-3-1986, which was extended till 29-9-1986 on due payment of further premium. The ship was agrounded from S-4 anchorage at the fore part on the west bank of Passur Riverat Chalna Port on 7-9-1986 at 20:50 hours when her anchor dragged in strong ebb tide. She was rfloated using her engine and was re-anchored at S-5 anchorage. On 8-9-1986 at 08:15 hours she dragged both the anchors and went aground in the shallow water of the east side of the channel. She was further refloated using her engine but again went aground owing to undesirable response from her helm. Finally she was refloated using two tugs and her engine and was re-anchored at S-4. The accident caused damage to the rudder and rudder stock and as she had full cargo on board the Hull was badly damaged. She went out of commission altogether. There was no place of repair in Bangladesh or India. The nearest place of repair was in the Port of Singapore or Korea or Japan. The ship had no power of her own. She had to be towed to any of those places for repair. To keep her afloat some repairs were needed to be done locally as well. The plaintiff was advised that while towing the ship to a port of repair she might sink. The costs of maintenance being heavy the plaintiff finally with the leave of the Court sold the ship as scrap for U.S. \$ 6,10,000. The plaintiff filed a claim of total loss with the defendant. The

accident, but it refused to pay the claim of total loss by telex dated 12-4-1987. By a further telex dated 17-4-1987 the defendant denied claims of total loss, constructive total loss or unrepaired damage.

The plaintiff therefore filed the suit with three alternative prayers:---(a) The vessel was a total loss and the claim for total loss is U.S. \$19,11,000 (vide paragraph 13 of the plaint). (b) Alternatively, the vessel, was a constructive total loss and on that account the claim is for U.S. \$18,25,000 (vide paragraph 14 of the plaint). (c) The claim is in the third alternative for unrepaired damage, counted by two alternative methods, viz. (i) value of the vessel less depreciation plus overhead costs incurred (vide paragraph 15 of the plaint). The amount calculated this way will be a claim for U.S. \$ 17,92,000. (ii) The alternative method of calculation in paragraph 16 of the plaint listed 22 heads of hypothetical expenditure if the vessel had been repaired amounting to U.S. \$ 24,42,174 (which figure is wrong on calculation. It shall be U.S. \$ 24,41,974).

Deducting the value of scrap U.S. \$ 6.10.000 therefrom, the claim on this method of calculation comes to U.S. \$ 18,12,174 (which is also a wrong sum arrived at. It should be U.S. \$ 18,31,974). In paragraph 17 of the plaint and in the prayer portion, however, the plaintiff claims U.S. \$ 18,21,000 on this method of calculation.

Alongwith these alternative claims the plaintiff prayed for interest at 10% with yearly rests from the date of accident till realization and costs.

Besides taking some usual defences like maintainability, lack of cause of action, bar of waiver, estoppel, acquiescence and limitation, the crux of the defendant's case is that the defendant did not dispute the claim of the plaintiff is not covered by

the terms and conditions of the policy and hence the plaintiff in not entitled to any decree as prayed for. The ship was not a total loss as she was refloated and sold as scrap. The total repair costs submitted by the plaintiff was U.S. \$ 3,38,000. Other items of costs are not admissible under a Marine Hull Policy but even if crew wages and bunkers consumed during removal of the vessel from Chalna to a suitable port of repair and port charge at the port of repair are added to this sum, the total repair costs would not exceed U.S. \$ 2,25,00,000 and hence there could not be any constructive total loss of the vessel. In paragraph 21 of the written statement, the claim for unrepaired damage was rejected in the following terms:---

"The correct method in accordance to (sic) the policy condition is that the measure of indemnity in respect of claims for unrepaired damage shall be the reasonable depreciation in the market value of the vessel at the time the insurance terminates arising from such unrepaired damage. It may be stated that the vessel was built in 1962 and given the age of the vessel its sound market value at Chalna in December, 1986 (when the policy terminated) would be its scrap value."

The defendant claimed that the sound value of the vessel in December, 1986 would be U.S. \$ 5,20,940 and its reduced value after damage would be U.S. \$ 5,08,130. The difference in value amounts to U.S. \$ 12,810 which was below the policy deductible of U.S. \$ 20,000 and therefore there could not be any claim for unrepaired damage either.

The Admiralty Court framed five issues. The plaintiff examined its Managing Director as P.W.1 and two other witnesses and the defendant examined one. Both sides exhibited some documents to which we shall refer in due course.

To compress the lengthy judgment of the Admiralty Court to its essentials, it does not appear to have decided, although urged by the plaintiff, that the vessel was either a total loss or a constructive total loss. The Court rested its considerations solely on unrepaired damage and proceeded on the assumption and maintained it throughout the judgment that in the insurance policy as well as in the plaint, the unrepaired insurance value was shown at U.S. \$ 22,50,000. It decided that "the only point (that) is to be considered and decided in this case (is) as to whether... the insurer is liable to pay the compensation for damage for the accident of the vessel in question". The Court obliquely accepted the defendant's contention in paragraph 21 of the written statement, as quoted above, as to the correct method of measuring unrepaired damage. It rejected as "absurd" the defendant's contention that the market value of the vessel on the expiry of the policy will be its scrap value, namely, U.S. \$ 5,20,940. The defendant relied upon the telexes sent by Richard Hogg International, London, Average Adjuster, appointed by the plaintiff, Exhs. 7(5)-7(7), same as Exhs. E(2)-e(4) by the defendant, but the Admiralty Court held that the said telexes "cannot be taken as admissible and conclusive evidence for market value of the vessel as the so-called experts are not before this Court and cannot be put to crossexamination. However, it was their mere opinion upon certain reports". M.V. Bengal Pride was a seaworthy vessel in running condition. P.E.1 stated that the market value of the vessel at the relevant time was the value as shown in the insurance policy. The Admiralty Court held, "There might be some variation in actual price, but of the purpose of insurance it should be presumed that value given in the policy itself shall be taken as the market value of the vessel in law". Then again, "For all legal and reasonable purpose the

market value of the vessel will be determined from the value given in the insurance policy itself unless some other materials can be produced before the Court to the contrary". It then held that the market value of the vessel was "the value shown for unrepaired damage in the policy". i.e.. U.S. \$ 22,50,000. The scrap value of the vessel was U.S. \$ 6,30,000. U.S. \$ 20,000 is to be compulsorily deducted as per policy "at the time of assessing the compensation". So, a total sum of U.S. \$ 6,30,000 will be deducted fro the insurance as well as the market value of the vessel and thus the plaintiff's suit was decreed for U.S. \$ 16,20,000 "with costs, but without interest". There were other subsidiary findings on other disputed matters as well, but those findings are not necessary to be noticed for the disposal of this appeal.

We shall now advert to the grounds on which leave has been granted and at the same time explain certain preliminary postulates relating to the policy to avoid any misunderstanding in future litigations of this nature.

As to the law to be followed in determining issues of marine insurance in general and the issue of unrepaired damage in particular, uptil now, there is no law on marine insurance in the statute-book in Bangladesh. Although it has been held by this Division in the case of Eagle Star Insurance Co. Ltd. v. Rahmania Trading Co., Chittagong, 28 DLR (AD) 109, that "Marine Insurance contract is governed by the general principles of contract and also the English principles. The general principles embodied in English Marine Insurance Act, 1906 are also applicable", no reason has been assigned therefore. We think that in this particular case, the English law and practice will be applied as the Institute Time Clause (Hull)

to Bangladesh Law and Practice and in absence of the same English law and practice". Under Private CLAUSE: International Law, the parties have the liberty to choose the law under which their contract will be governed. "See Cheshire's Private International Law, 7<sup>th</sup> Edn., pp. 213-214). In respect of marine insurance in general, the Courts of Bangladesh will follow the English law and practice, because, as an American Judge, Judge Rabin, pointed out in the American (New York Supreme Court) case of Compania Maritima Astra, S.A. v. Archdalf, known as The "Armar" Case, 1952 (2) Lioyd's Rep. 95 (101), "...in cases of marine insurance it is highly desirable that our decisions be kept in harmony with those of England, "the great field of this business".

It is necessary to examine the marine policy in question (Exh.1) to understand the assumption of the Admiralty Court that unrepaired damage was insured for U.S. \$22,50,000. The three relevant columns of the Schedule to the policy read as follows:-

#### "VESSEL:

M.V. "BENGAL PRIDE"

#### **SUBJECT-MATERINSURED:**

Hull and Materials, Engines and Machinery and every thing connected therewith.

## A M O U N T I N S U R E D HEREUNDER:

U.S. \$2,250,000 U.S. \$1,500,000 U.S. \$2,250,000"

Another Dual Valuation Clause amended (a altered to b) in second and third paragraphs"

And the attached Institute Dual Valuation Clause reads as follows:----

"INSTITUTE DUAL VALUATION CLAUSE:

- (b) Insured value for purposes o ther than Total Loss......Policy

In the event of a claim for Actual or Constructive Total Loss (a) shall be taken to be the insured value and payment by the underwriters of their proportions of that amount shall be for all purposes payment of a total loss.

In ascertaining whether the vessel is a constructive Total Loss (b) shall be taken as the repaired value and nothing in respect of the damaged or break-up value of the vessel or wreck shall be taken into account.

No claim for Constructive Total Loss based upon the cost of recovery and/or repair of the Vessel shall be recoverable hereunder unless such cost would exceed the insured value as in (b).

In no case shall underwriter' liability in respect of a claim for unrepaired damage exceed the insured value as in (a).

Unfortunately, the insured value for purposes of Total Loss and other than Total Loss have not been indicated either in the Policy or in the Dual Valuation Clause as can be clearly seen from the above, which is a serious lapse on the part of defendant and is an illustration callousness and negligence with which a serious business like Marine Insurance is being conducted by a statutory corporation. The defendant must realize that one of the canons of

construction is that commercial instruments must be construed against the party by whom they are drafted. In Norman v. Anchor Insurance, (1958) 4CB (NS) 476, Cockburn, L.C.J. said, "The policy being the language of the company must if there be any ambiguity in it, be taken most strongly against them".

For better or for worse, there is no ambiguity in the drafting of the policy, but only some omissions in filling up the columns, but that did not prevent Mr. Ajmalul Hussain, to argue the appeal on behalf of the respondents and who argued the case most eloquently, thoroughly and persuasively for several days), from submitting that in the absence of any indication in the policy and Dual Valuation Clause, U.S. \$ 2,250,000 in the Schedule represents the insured value for Hulls and Materials. U.S. \$ 1,500,000 represents everything connected therewith. We find that this submission militates against all canons of interpretation of a Marine Policy. The subject-matters insured in respect of the vessel M.V. "Bengal Pride" and it does not stand to reason that in case of total loss, constructive total loss or partial loss, the indemnity will be measured only in respect of the different components of the insured vessel and not of the vessel herself. It is customary in a Marine Policy (see Analysis of Marine and other Insurance Clauses by Victor Dover, 8<sup>th</sup> Edn. H.F. & G. Witherby Ltd., London, pp. 112-113 on Institute Dual Valuation Clause) to mention the lower insured amount for total loss of the vessel and a higher amount as insured value for partial loss (average) purposes, because the cost of repairs often exceeds the sound value of the vessel. Mr. A.R. Yusuf, learned

Advocate for the appellant, arguing briefly to the point, rightly submits that the third amount of U.S. \$ 2,250,000 mentioned in the Schedule is the maximum amount that the insured can recover by way of one-time repair or several repairs during the currency of the policy. The question of unrepaired damage, when the ship has not been sold in her damaged state during the risk, as in the present case, arises only after the policy terminates. It is a matter of calculation and it can never be the subject-matter of a predetermined amount in the policy.

On a true construction of the Schedule to the policy, therefore, in our opinion, the first amount of U.S. \$ 2,250,000 represents the maximum amount payable for partial loss caused to all or any of the subject-matters of the vessel insured, the second amount of U.S. \$ 1,500,000 represents the maximum amount payable for total loss of the vessel herself and the third amount of U.S. \$ 2,250,000 represents the maximum amount payable for repairs done during the currency of the policy. Accordingly, in the Dual Valuation Clause the insured value in (a) is U.S. \$ 1,500,000 and the insured value in (b) in U.S. \$ 2.250,000. That is how both the plaintiff and the defendant understood the policy in their respective plaint, written statement and evidence and it is too late in the day to put a different interpretation to it.

On the Admiralty Court's basic assumption that the insured value of unrepaired damage in the policy is U.S. \$ 22,50,000, learned advocates of both sides are unanimous that the assumption is fallacious, wrong and unwarranted, because it was neither the plaintiff's case in the plaint, nor the defendants in the

written statement. We refrain from proceeding further on this issue, as we have no doubt in our mind that the Admiralty Court was thoroughly mistaken in proceeding with this assumption. This is the second ground on which leave was granted and the appellant succeeds on this ground.

In view of the attachment of a Dual Valuation Clause, the question arises, what is the value of this valued policy? The short answer is, it will be determined by the Clauses of the Dual Valuation Clause, one valuation (the lower) determining Total Loss and the other (higher) determining other than Total Loss.

Was the Admiralty Court required to determine whether "the insurer is liable to pay the compensation for damages for the accident of the vessel in question"? The answer is, no. A contract of Marine Insurance is a contract of indemnity, i.e., the amount recoverable is measured by the extent of the assured's pecuniary loss. It is never a contract of guarantee or a contract of "compensation for damages".

These are some of the conceptual clouds hovering over the impugned judgment of the Admiralty Court and those were needed to be cleared to put the appeal in its true perspective.

Mr. A.R. Yusuf contends that the Admiralty Court wrongly interpreted section 69(3) and failed to read clause 18.1 of the Institute Time Clause and wrongly treated the insured value as the market value of the vessel. He submits that the measure of indemnity in respect of an unrepaired damage is contained in section 69(3) of the (English) Marine Insurance Act, 1906 and the entire section 69 runs as

follows: "69. <u>Partial loss of ship.</u>---- Were a ship is damaged, but is not totally lost, the measure of indemnity, subject to any express provision in the policy, is as follows:

- (1) Where the ship has been repaired, the assured is entitled to the reasonable cost of the repairs, less the customary deductions, but not exceeding the sum insured in respect of any one casualty.
- (2) Where the ship has been only partially repaired, the assured is entitled to the reasonable cost of such repairs, computed as above and also to be indemnified for the reasonable depreciation, if any, arising form the unrepaired damage, provided that the aggregate amount shall not exceed the cost of repairing the whole damage, computed as above.
- (3) Where the ship has not been repaired, and has not been sold in her damaged state during the risk, the assured is entitled to be indemnified for the reasonable depreciation arising from the unrepaired damage, but not exceeding the reasonable cost of repairing such damage, computed as above".

Mr. Yusuf next submits that the above statutory provision in section 69(3) has been modified by clause 18 of the Institute Time Clauses (Hulls) (introduced on 1-10-1983) which is as follows:---

#### "18.Unrepaired damages:

18.1 The measure of indemnity in respect of claims for unrepaired damage shall be the reasonable

the vessel at the time this insurance terminates arising from such unrepaired damage, but not exceeding the reasonable cost of repairs.

18.2 In no case shall the Underwriters be liable for unrepaired damage in the event of a subsequent total loss (whether or not covered under this insurance) sustained during the period covered by this insurance or any extension thereof.

18.3 The underwriters shall not be liable in respect of unrepaired damage for more than the insured value at the time this insurance terminates."

Mr. Yusuf submits that since section 69(3) of the English Act is "subject to any express provision in the policy". clause 18 of the Time Clauses will prevail over section 69(3) if there is any inconsistency between them.

Mr. Ajmalul Hussain does not dispute the contention or Mr. Yusuf in the preceding paragraph, but he submits that the penultimate decision which the Admiralty Court arrived at does not suffer as a consequence of the preponderance of clause 18 over section 69(3), because the insured value of a vessel is still the market value, notwithstanding clause 18.1 Mr. Yusuf submits that it does, and does so because of the Admiralty Court's inability to understand the difference between the market value and the insured value of a vessel.

There is no dispute that subject to clause 18 of the Time Clauses section 69(3) is attracted in this case. It is agreed that M.V. Bengal Pride was not repaired and was not sold in her damaged state during the risk (the policy terminated on 29-10-1986).

Section 69(3) came to be interpreted in Irvine v. Hine, 1950(1) L.R. 555 K.B. = 1949 (2) All E.R. 1089 by Mr. Justice Delvin (Later Lord Delvin). A under an order of the Court which was accepted as her value after the damage. She was insured for £9,000. In an action by the owner on the policy evidence was given for the underwriters that her true value before the damage was £3,000 and it was found as a fact that the cost of repair of damages could have been £4,620. The case was decided on the basis of section 69(3). Relying upon section 27(3) of the Marine Insurance Act, 1906 which provides that the value fixed be the policy is conclusive of the insurable value of the subject intended to be insured, whether the loss be total or partial, the learned Judge held that either (i) the true damaged value must be subtracted from the conventional undamaged value (£9,000-£685 = £8315) or (ii) the proportion of her actual depreciation must be applied to her conventional value:-

The learned Judge refrained from making the second exercise, because in either case, the result exceeded £4,620, the reasonable cost of repairs. It was held that the assured was only entitled to recover that sum, viz. £ 4,620.

The second method of calculation was followed in some fire insurance cases, on the analogy of marine insurance. In the previously-cited American case of marine insurance, the Armar Case, the second method was followed, but the first method created dissatisfaction among the Underwriters, which can best be described in the language of J.K. Goodacre in his book 'Marine Insurance Claims', 1st Edn., 1974, Witherby & Co. Ltd., p. 279:---

"Since the reasonable cost of repairs can be claimed for damage which has been repaired without resort to the

depreciation in the market value of damaged vessel as sold for £685 insured value except for purposes of limiting the amount recoverable, the idea of relating unrepaired damage to the unsured value seems strangely unrealistic. It is a recognised fact that the market value of a vessel is often different from her insured value and in an extreme case like the Medina Princess (1965(1) Lloyd's Rep. 961) the true value was £65,000 as compared with her insured value of £ 3,50,000. The disparity between these two figures is so large, that a simple deduction of the damaged value from the insured value, which was one of the alternatives propounded by Mr. Justice Delvin in Irvin v. Hine, can hardly be found to be acceptable to £ Underwriters whose contract is founded on the principle of indemnity."

> That comment was made in 1974. While the English Underwriters continued to doubt the soundness of section 69(3) and its interpretation in Irvine v. Hine, the American Underwriters stole a march on their English counterparts by introducing lines 117 to 119 in the American Institute Hull Clauses on June 2, 1977, incorporating the concept of market value and avoiding alltogether the rigors of the decision in the Armar's Case. The English Case of the "Star See", 1995 (1) Lloyd's Rep. 651, noticed these revised terms of American Hull Clauses.

> We asked the learned Advocates of the parties to advise us as to why it was necessary to depart from section 69(3) and introduce clause 18 in the Time Clauses on and from 1-10-1983 and the enterprising Mr. Aimalul Hossain produced before us a copy of "Marine insurance Law and policy"by Donald O' May (1993), at page 446 of which it is stated:

> "Underwriters appeared to have a routed objection to paying the full estimated cost of repairs as the measures of indemnity for unrepaired damage in a market in which the

agreed or insured values were likely to be higher than true sound values, on the grounds that the assured may recover more than an indemnity for his loss and may never be out of pocket at all when he has no occasion to repair his vessel before relinquishing ownership of it".

Further at page 448, the learned author says:

"High insured values are influenced by various features, not the least of which is the high replacement cost of new tonnage, the high cost of repairs, particularly of older tonnage and the need for owners to comply with the requirements of any mortgagees of vessels who invariably insist on the protection of insurance policies for not less than the amount of the outstanding loan.

The artificiality of insured value in Hull policies and need for certainty of interpretation of the Institute Clauses led to the decision to state specifically that the reasonable depreciation arising from unrepaired damage (to which the assured is entitled to be indemnified in accordance with section 69(3) of the Marine Insurance Act) is the reasonable depreciation in the sound market value---".

That is then the rationale behind introducing clause 18 in the Time Clauses. The departure from section 69(3) is intentional and deliberate and is a product of protracted negotiations and conferences including UNCTAD Conference, as detailed by Donald O'May in his book. The effect of clause 18 is as follows:---

- (1) Section 69(3) does not state at what time the calculation of the reasonable depreciation is to be made. Clause 18.1 resolves the problem. It will be "at the time the insurance terminates."

what date the reasonable cost of repairs is to be determined. Clause 18 is also silent in the matter, but Roskill, J. says in the Medina Princess (previously cited) that the date will damage, the type of vessel and its trading patterns and the facilities available for repairs.

- (3) Section 69(3) was interpreted by Mr. Justice Devlin in Irvine v. Hine to mean that the 'reasonable depreciation' means the difference between the insured value and the damaged value, but clause 18 completely eliminated the concept of insured value and introduced the concept of market value, making the second method of calculation in Irvine v. Hine even more inapplicable.
- (4) Clause 18.3 sets the highest watermark of the insurer's liability in respect of unrepaired damage at "the insured value at the time the insurance terminates". Clause 18.1 sets the lowest water-mark at "the reasonable depreciation in the market value of the vessel at the time the insurance terminates arising from such unrepaired damage." The assured will get the lowest of the sum thus arrived at.

Clause 18, however, will be applied in a single valuation policy. Where there is a Dual Valuation Clause, as in the present case, the provisions of the latter clause will apply. Read the fourth paragraph of the said clause, reproduced again as follows:---

"In no case shall Underwriters' liability in respect of a claim for unrepaired damage exceed the insured value as in (a)".

We have already found that the insured value in (a) of the Dual Valuation Clause is U.S. \$ 1,500,000. (2) Section 69(3) does not state on unrepaired damage. The Admiralty to 7(4), the telexes sent by the

Court decreed the suit for U.S. \$ 16,20,000 without taking this Dual Valuation Clause limit into consideration.

depend upon the nature of the Although Mr. Ajmalul Hossain was persistent in his submission that the market value at the time the policy terminates is the insured value at the commencement of the risk, as held by the Admiralty Court, we have no hesitation in holding that given the history of introduction of Clause 18 in the Time Clauses and language employed therein, the submission is not correct. The market value and the insured value of a vessel may be the same in some rare cases, as when a newly-built ship is insured for the first time and meets with an accident during the currency of the policy. But as the ship ages, her market value declines. The insured value will not represent her sound market value, because there are other considerations which weigh with both the insured and the insurer in putting an insured value on a vessel. The Admiralty Court is basically wrong in holding that in law or for all legal and reasonable purpose the market value of a vessel will be presumed to be the insured value, unless some materials to the contrary are produced before the Court. On the contrary, the legal position is that the market value of vessel will not be presumed to be her insured value, except in rare cases as indicated above, and the burden of proving the sound market value of the vessel at the termination of the policy will be on the plaintiff who claims on the policy. The burden is not discharged by just proving the insured value. That disposes of the first ground on which leave has been granted and the point is decided in favour of the appellant.

The third ground on which leave has been granted is on the legality of the That is the utmost limit of the Admiralty Court's rejection of the plaintiff's claim in this suit for defendant's reliance upon Exhs. 7(2)

plaintiff's own appointed. Average Adjusters Richart Hogg International estimating the sound market value of the vessel at US \$ 5,20,940 on the expiry of the policy. Mr. Yusuf submits that all over the world, insurers and the insured rely upon the reports of Surveyors and Average Adjusters. It is simply an unacceptable rewriting of standard international practice to reject their telexes, admitted into evidence by both the parties without any objection from the other and both sides waiving formal proof thereof. In these circumstances it is illegal to reject them as not admissible or conclusive evidence, being mere opinion of socalled experts not exposed to crossexamination. Mr. Ajmalul Hossain submits on the other hand that the Admiralty Court was entitled to reject the opinion expressed in the telexes, because, first, even though the telexes are from the plaintiff's own Average Adjuster's the plaintiff apparently cannot be fastened with the contracts thereof, not being the plaintiff's own previous opinion, secondly, the Average Adjusters in their telexes made factual mistakes on the date of expiry of the policy, referred to some reports of some consulting surveyors without disclosing their names and credentials and gave a damaged value of the vessel at US \$ 5,08,130 which proved to be wrong a yar later when the vessel was sold as scrap for US \$ 6,10,000, thus rendering their figure of sound market value of the vessel at US \$ 5,20,940 on the expiry of policy unworthy of consideration and finally, the Admiralty Court was entitled to reject the evidence of experts, as it was not binding on it. Mr. Hossain submits further that the Admiralty Court made a finding of fact that the market value of the vessel on the expiry of the policy was US \$ 22,25,000 because it accepted the evidence of P.W.1 on this point. The defendant did not cross-examine him on his said assertion and did not lead any contrary evidence on market value. In the final analysis, he

submits, what the Admiralty Court found to be the market value of the vessel was a finding of fact based on evidence and not on surmise.

Upon the submissions of two sides we hold that the Admiralty Court's rejection of Exhs. 7(2) to 7(4) as not admissible and as not tested by crossexamination is illegal. Both sides exhibited the same telexes without objection from either side, waiving formal proof. The plaintiff in the plaint or P.W.1 in his evidence did not challenge the contents of these telexes and therefore no case was made out by the plaintiff for crossexamination of the senders on the feeders of these telexes, but the Admiralty Court's finding that the opinion expressed in the telexes is not conclusive and Mr. Hossain's submission that the expert's opinion is not binding on the Court are both correct. On giving reasons the Admiralty Court rejected the Average Adjuster's estimate of the sound market value of the vessel and accepted the oral evidence of P.W.1 who was a claimant, not an expert that its sound market value was U.S. \$ 22.25.000. P. W.1 was not crossexamined on this assertion and no contrary evidence, except the opinion given in the telexes, was adduced by the defendant. It is usual in such cases to obtain an opinion of a ship-valuer, a class apart from Average Adjusters and Surveyors and we were surprised to hear from Mr. A.R. Yusuf that he had never heard of a "Ship-valuer". If he has not, let him hear it for the first time from Roskill, J. in the Medina Express (previously cited) at p. 385, "the plaintiffs, in support of their case, called the ship-valuer, Mr. Geoffrey Cook." Then his evidence was summarised and Roskill, J. accepted his evidence on the sound value of the vessel. In the absence of any evidence of such height and stature what else the Admiralty Court could do but to accept the mere word

Admiralty Court committed no illegality in finding, in the facts, circumstances and evidence of the present case, that the market value of the vessel on the expiry of the policy was U.S. \$ 22,25,000. Our finding on the third ground of leave is therefore evenly distributed between the appellant and the respondent, the latter being the ultimate gainer.

But that does not help the plaintiffrespondent, because the fourth and last ground on which leave has been granted stands in its way of affirming the decree that it obtained in the Admiralty Court. Before the consideration of the last ground Mr. Ajmalul Hossain made a last-ditch attempt to save the Admiralty Court's decree in full by making the submission that even though the impugned judgment falls short of giving a specific finding that the vessel was an actual total loss, there are suggestive findings and observations to that effect which he read out. Mr. Yusuf on the other hand relied upon section 57 of the (English) Marine Insurance Act, 1906 which reads as follows:----

"57. Actual total Loss.--- (1) Where the subject-matter insured is destroyed, or so damaged as to cease to be a thing of the kind insured, or where the assured is irretrievably deprived thereof, there is an actual total loss.

(2) In the case of an actual total loss no notice of abandonment need be given".

and then submits that no such finding has been made by the Admiralty Court. We accept the submission of Mr. Yusuf on perusal of the portions of the judgment relied upon by Mr. Hossain. Mr. Hossain submits that if actual total loss is accepted, which this Court has the liberty to find, in spite of non-filing of a cross-appeal by the plaintiff, then the Admiralty Court's decree will stand, taking US \$ 22,25,000 to be the market value of of mouth yet unchallenged evidence the vessel. That possibility is foreof P.W.1? We therefore find that the closed by our finding to the impugned

judgment contains no element of since the reasonable depreciation of (because the vessel has not been finding under section 57.

The last ground of leave was that although the plaintiff claimed from the defendant US \$ 7,90,000 as unrepaired damage by Exh. 1(14) dated 31-1-1987, the Admiralty Court wrongly decreed the suit for US \$ 16,20,000. The purport of this ground is that under clause of the Time Clauses the claim cannot exceed the reasonable cost of repairs, which, according to the plaintiff's own showing, was only US \$ 7,90,000 and therefore no amount exceeding that sum could have been decreed.

Mr. Ajmalul Hossain submits that had the defendant accepted the plaintiff's claim as made on 31-1-1987, that would have been the end of the matter, but since the defendant refused, the plaintiff upon better advise was entitled to claim a higher amount, as it did not in paragraph 16 of the plaint. P.W.1 stated in his evidence that the cost of repair as detailed in paragraph 16 of the plaint would come to US \$ 1.81 million after deducting the scrap value. The Admiralty Court accepted the evidence of P.W.1 in full, without however giving a specific finding on the reasonable cost of repairs, and

the vessel found by the Admiralty Court at US \$ 16,20,000 was lower than the reasonable cost of repairs at US \$ 1.81 million, there was no necessity to measure the reasonable cost of repairs, no issue was framed thereon, the defendant, too, did not urge before the Admiralty Court to make an exercise of this kind and therefore the decree cannot be frustrated by making a maiden exercise of this kind at the appellate stage.

As we observed before the reasonable cost of repairs is the second higher water-mark in measuring the indemnity in respect of unrepaired damage. This is a necessary and inevitable exercise, unless the parties had already arrived at a negotiated figure. The plaintiff is entitled to inflate its claim if a lower amount claimed earlier before filing the suit is rejected by the insurer. But the plaintiff has the burden of proving each and every item of this inflated claim. Again, a convenient mode of such proof is by procuring a report them) whose hypothetical estimates Mr. Yusuf, apparently under

repaired) may have to be proved in Court, if challenged. The plaintiff has only listed 22 items of repair in paragraph 16 of the plaint without any supporting report and document, except in respect of one item, and contrary to Mr. Hossain's submission, we do not find that the Admiralty Court has accepted specifically anywhere in the judgment the assertion of P.W.1 with regard to his claims under paragraph 16 of the plaint. It was necessary for the Admiralty Court to do this exercise, under issue no. 4 ("Would there be any claim for unrepaired damage? If so, when and what will be the measure of indemnity?") and since the Admiralty Court to frame a specific issue on this point and retry the matter.

But our task has been made easier by the readiness of the appellant to consider the respondent's claim item by item in paragraph 16 of the plaint. Except a few items, the plaintiff's claim to the extent of U.S. \$5,16,662, from an approved ship-repairer (we as against the plaintiff's total claim of hope that the parties have heard of U.S. \$ 18,21,000, stands accepted by

Item	Head of Claim	Amount	Amount	We allow in
No.		claimed by the	admitted by	US\$
		plaintiff in US	defendant in	
		\$	US\$	
1.	Towing charge from Chalna to Singapore	1,00,000	1,00,000	1,00,000
2.	Cost of Rudder and Rudder Stock	98,000	98,000	98,000
3.	Cost of Dry Docking	1,40,000	1,40,000	1,40,000
4.	Since Rudder could not be made available on the spot had to give	2,91,000	Nil	Nil
	order and consequent supply eventually would have taken time			
	for 80 days, 15 days, 104 days, @ 2800 per day			
5.	Cost of Bunkers	50,112	Nil	25,000
	D.O 1.5 tons per day @ 295x142.5 L.O. p/day @ 900x95 days			
6.	Chalna Port Tug charges	99,758	99,758	99,758
7.	Singapore expenses	15,000	Nil	Nil
8.	Temporary Repair at Chalna	15,000	15,000	15,000
9.	Superintendent's traveling (Dhaka/Khulna/Dhaka)	350	350	350
10.	Superintendent's Hotel Expenses at Khulna	300	300	300
11.	Daily allowance for 10 days for Superintendent	800	800	800
12.	Owner's expenses towards traveling Hotel and extra	2,000	Nil	2,000
13.	Agent's expenses at Chalna Including Commission	5,000	Nil	5,000
14.	Superintendent's traveling Air fair (Dhaka/Singapore/Dhaka)	563	563	563

15.	Superintendent's Hotel charges for 15 days	750	750	750
16.	Superintendent's daily allowance for 15 days	1,000	1,000	1,000
17.	Communication expenses	10,000	Nil	5,000
18.	Lloyd's Fee	10,000	10,000	10,000
19.	General expenses	50,000	50,000	50,000
20.	Bunkers after repairs	28,000	Nil	Nil
21.	Revenue loss arising out of casualty/damage leading to scrap of	15,24,000	Nil	Nil
	the vessel, informatively (sic) if there would have been no			
	casualty/damage we wou ld employ the vessel for next 5 years			
	and thereby we would have earned a net revenue at the rate of US			
	\$ 800.00 per day, total (1825 days plus 30 days) = 1905 days US			
	\$ 800.00 per day			
22.	Lloyd's register of shipping Tk. 4500	141	141	141
		24.42.174 (::-)	5 16 662	5 52 ((2
		24,42,174 (sic)	5,16,662	5,53,662
		Less	Less	Less Policy
		Scrap 6,10,000	Policy Deductible	deductible
			20,000	20,000
			20,000	20,000
		18,32,174 (sic)	4,96,662	5,33,662
		10,52,174 (SIC)	4,90,002	Plus Costs
		Claiming		at 10 %
		18,21,000		53,366
		10,21,000		33,300
				5,87,028
				3,37,020

instructions from his client. Mr. Aimalul Hossain has made elaborate submissions on the admissibility of the items now rejected by the appellant. The position, thus, including our own decision is best illustrated by the following chart: ---

We have sustained the appellant's rejection of the claim on item Nos. 4 and 21, because we do not think that these items are recoverable under a Marine Hull Policy. Mr. Hossain's submission that these items fall under insurance "against loss damage liability or expense in the proportions and manner hereinafter provided in the Schedule" contained in the policy is self-defeating, because the subject - matter insured is "Hull and Materials; Engines and Machinery and everything connected therewith" and the words "everything connected therewith" have to be read ejusdem generic with the preceding words.

The waiting time for purchase of aforesaid sums excepting crew wages the accident are not of the same kind as loss, damage, liability or expense connected with Hull and Materials, engines and machinery. They are for damages than in the nature of reasonable cost of repairs, Mr. Hossain has invoked sections 73 and 124 of the Contract Act to justify the inclusion of these two items. The remedy under those sections of the Contract Act lies in the Civil Court, if at all, not under the Admiralty Jurisdiction on a Marine Hull Policy.

We have allowed cost of bunkers in item 5 partially, because in paragraph 20 of the written statement, the defendant acknowledges, referring to the plaintiff's claim of US \$ 7,90,000 dated 31-1-1987, that except for a claim of US \$ 3,38,000 "the claim for any other allowance would not be allowed to be added with the We are not allowing the claim in

rudder and revenue loss arising out of and bunkers consumed during removal of the vessel from Chalna to a Suitable repair port and port charge at the suitable port". To keep the auxiliary engine of the vessel in operation for purpose of light, heat and communication with the towing vessel, bunker charges before repair are admissible, as we so find in the Medina Princess (previously cited). We, however, do not allow the full amount of US \$ 50,112 claimed on this item, as the plaintiff has failed to furnish any backup evidence for the same. We allow US \$ 25,000 on this item on a hypothetical basis. We, however, do not allow the plaintiff's claim in respect of item No. 20, bunkers after repairs, as there is no explanation why bunkers will needed after repairs so as to include it within reasonable cost of repairs.

has to go to the port of repair to oversee the repair work and the agent's expenses and commission at Chalna are rightful expenditures in connection with repair.

In the Medina Princess case (previously cited), communication expenses have been allowed and we are allowing the same, but instead of US \$ 10,000, as claimed in item No. 17, we are allowing a hypothetical sum of US \$ 5,000.

Thus on admission by the appellant and on consideration on the submissions of both sides on the items not admitted by the appellant, we find that the gross reasonable cost of repairs comes to US \$ 5,53,662. Deducting the policy deductible sum of US \$ 20,000 therefrom, the net cost comes to US \$ 5,33,662. As this amount is lower than the reasonable depreciation figure of US \$ 16,20,000

decreed by the Admiralty Court, we hold that the decree should be modified and the plaintiff will be entitled to US \$ 5,33,662 as reasonable cost of repairs.

The plaintiff claimed for unrepaired damage, by letter dated 31-1-1987, but the defendant plainly refused to pay the same. It is only now that the defendant admits that the plaintiff is entitled to the reasonable cost of repairs and as such we hold that the defendant-appellant should be held responsible for costs which we assess at 10 % of the reasonable cost of repairs, viz. US \$ 53,366.

Mr. Asrarul Hossain winding up the respondent's case in his brief submission has prayed for awarding interest. Interest was specifically prayed for in the plaint and specifically refused by the Admiralty Court. The respondent filed no cross-

appeal. Hence the prayer is rejected.

The appeal is allowed in part. The decree passed by the Admiralty Court for US \$ 16,20,000 is modified and the suit is decreed for an amount of US \$ 5,87,028 including cost to the plaintiff-respondent which we assess at US \$ 53,366.

**Order Accordingly** 

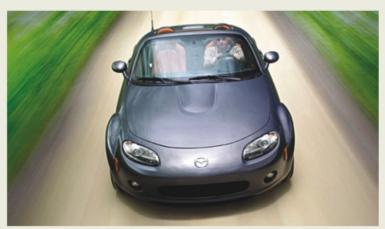
This case was published in the Insurance Journal Oct, Nov, Dec 1998.



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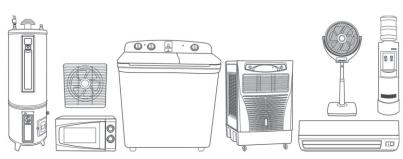






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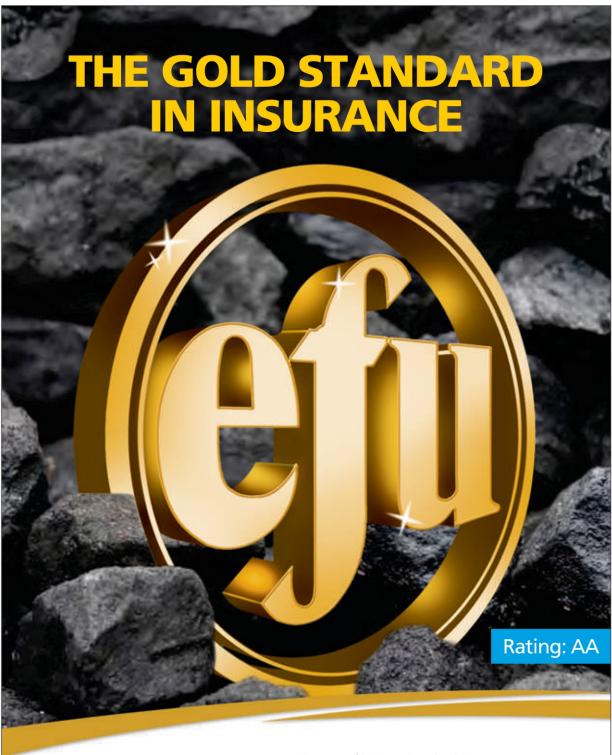
- Strong "Insurer Financial Strength" rating of AA- (Stable) reaffirmed by JCR-VIS Credit rating agency
- Awarded Brands of the Year Award 2010 by Brands Foundation
- Awarded the 25<sup>th</sup> Corporate Excellence Award in Financial Sector in 2008, 26<sup>th</sup> Corporate Excellence Certificate in Insurance Sector in 2009, 27<sup>th</sup> Corporate Excellence Award in Life Insurance Category in 2010 and 28<sup>th</sup> Corporate Excellence Award in Life Insurance Category in 2011 by Management Association of Pakistan
- Awarded the 4<sup>th</sup>, 5<sup>th</sup> and 6<sup>th</sup> Corporate Social Responsibility 'National Excellence Award' by Helpline Trust Welfare
- Awarded the Consumer Choice Award for the Best Life Insurance Company by Consumer Association of Pakistan in 2008, 2009, 2010 and 2011

Through the years we have taken our Company to great heights on the basis of our ambition to set a precedent by being the best. In this ever changing environment we have taken the responsibility to pave the way to success by working with the utmost fortitude and earning various accolades along the way. Our Company strives to come up with the vision to look into the future with determination and to convert every challenge into an opportunity.



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